



# Louis Armstrong New Orleans International Airport

March 2023



### THE REGION'S AIRPORT



Almost 85%

of all

passengers
flying into LA

fly through

MSY

Only major airport within 350 road miles



#### AIR SERVICE IS ON THE RISE AGAIN



In 2022, passenger activity was



of 2019 activity.



#### AIR SERVICE IS ON THE RISE AGAIN





#### **NEW AIRLINE:**

**Breeze Airways** providing service to 11 destinations:

- Akron-Canton, OH, Bentonville-Fayetteville, AR, Charleston, SC, Columbus, OH, Jacksonville, FL, Louisville, KY, Norfolk, VA, Pittsburgh, PA, Richmond, VA, Raleigh-Durham, NC, Savannah, GA
- MSY is one of five bases in the U.S.
- Estimated \$967M in direct tourism spend from Breeze passengers in New Orleans over the first 5 years
- Up to 290 high wage jobs

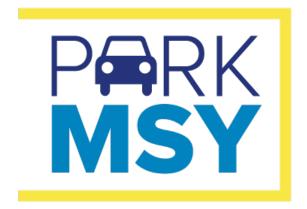


#### AIR SERVICE IS ON THE RISE AGAIN

- Frontier Airlines launched new service to Las Vegas (LAS) and Atlanta (ATL) in September 2021.
- JetBlue Airways began service to New York (LGA) in March 2022.
- British Airways resumed service to London (LHR) in April 2022.
- Air Canada resumed service to Toronto (YYZ) in June 2022.
- Spirit Airlines will begin service to Miami (MIA) in September 2022.
- Air France had two flights to Paris (CDG) in December 2022 in response to high demand for a convention.
- Southwest Airlines began service to Long Beach (LGB) in January 2023.
- Air Canada launched service to Montreal (YUL) in February 2023.



## Launched New Parking Services



Valet Parking: \$36/day

Parking Reservations: Available in all garages

15-minute Economy Shuttle Guarantee: If your shuttle ride from the Economy Garage to the terminal is more than 15 minutes, you get half off of your parking.



#### **NEARLY ALL SHOPS & RESTAURANTS REOPENED**

Normal hours of operations resumed on Oct. 1, 2022.





#### **AIRPORT ACCOMPLISHMENTS**



**Best Large Airport in North America**, *J.D. Power's 2021 North America Airport Satisfaction Study* 

**Best Airport in North America,** (5-15 million passengers), Airports Council International World's 2021, 2022 ASQ Program



Best Overall Concessions Program, Best Concessions Program Design, Best Local-Inspired Restaurant for Emeril's Table, (Medium/Small Airports Division), Airport Experience Awards, 2023



Best Hygiene Measures in North America, Airports Council International World's 2020 and 2021 ASQ Program



Most Efficient Airport in North America among airports serving 5-15 million passengers per year in 2021, Air Transport Research Society (ATRS)

Fastest Airport Pickup, Uber 2022

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#3 Best Large Airport, USA Today's 2021 10Best Reader's Choice Award Poll



Best Overall Public Relations Program (Medium Airports), 2020, ACI-NA

8 Public Relations Society of America - New Orleans Chapter Awards, 2020 and 2021



## MASTER PLAN UNDERWAY



Louis Armstrong New Orleans International Airport 1,501 acres



thank you!