



2018 Annual Report

Vision

“To improve the quality of life for Senior Citizens in St. Charles Parish”

Purpose

“To give voice, healing and security to Senior Citizens in St. Charles Parish”

Mission

“To serve as primary provider of elderly services in St. Charles Parish”

Staff

*April Keller - Executive Director
Sharon Walters - Assistant Director
Candis Patecek - Caseworkers
Melissa Alexander - Caseworker
Karman Hill - Dispatcher
Dasha Pierre - Administrative Assistant
Michelle Lewis - Administration Clerk
Mona Sicard - Bus Drivers
Davis Havard - Bus Driver
Katrina Reynaud - Bus Driver
Cassandra Delpit - Bus Driver
Amelia Williams - Home Delivered Meal Aide
Amanda Borne - Home Delivered Meal Driver
Eilbert Francis - Home Delivered Meal Driver
Melvin Honor - Home Delivered Meal Driver
Megan Conrey - Home Delivered Meal Driver
Connie Benoit - Home Delivered Meal Driver
Latari Poche - Home Delivered Meal Driver
Kimberly Aguilar - Home Delivered Meal Driver
Janice Royal - Senior Center Manager
Patricia Lewis - Senior Center Aide
Lois Eugene - Senior Center Manager
Denise Jarrow - Senior Center Aide
Keion Smith - Senior Center Manager
Letitia Sandolph - Senior Center Aide*

Board of Directors

*Mary Clulee - Chairman
William “Billy” Picard - Vice Chairman
Bridgette Alexander - Secretary
Kennith Tate - Treasurer
Audrey Taylor
Elizabeth Gros
Freddie Seal
Helen Mims
Joseph Guidry
Lillian Byrne
Walter “Leroy” Evans
Winona Champagne*

Advisory Council

*Elza LeBeauf - Chairman
Herman Louque - Vice Chairman
Albert Joseph
Arthur “Dee” Parquet
Audrey Martindale
Ben Singleton
Beulah Markey
Clemintine Charles
Coy Landry
Debra Freeman
Earline Spiers
James “Ernie” Wright
Joan Robbins
Lupe Sweeney
Patricia Abadie
Patsy White
Richard Harris
Roger Worcester
Salvador Julius Calcagno, Jr.
Sharon Woolf*

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Services Overview

St. Charles Council on Aging provides direct and subcontracted services to improve the quality of life for senior citizens. During Fiscal Year 2018 (*July 1, 2017 - June 30, 2018*)(note this report covers July 1, 2017 – May 31, 2018), Council on Aging provided 122,166 units of service to 1,396 St. Charles Parish senior citizens sixty years and older, as well as to eligible persons under sixty years of age, who received transportation and home delivered meals.

Activity Centers

Activity Centers are for congregate meals, recreational activities, including field trips, routine health screenings, and educational presentations.

All residents six plus of St. Charles Parish are welcome at any of the centers. There is no charge for meals or activities. However, participants are invited to make a confidential contribution. Reservations for lunch must be made at least 1 day in advance.

Locations:

- Luling - 145 Angus Drive - 985-331-9701
- New Sarpy - 150 Troxclair Drive - 985-764-4359
- Norco - 149 Apple Street - 985-725-8006

198 Clients received 14,388 Meals
271 Clients received 13,407 Recreation

Crime Prevention

Crime prevention includes efforts to educate seniors in ways to protect their property and persons. Council on Aging receives documentation from St. Charles Parish Triad to distribute to clients.

952 Clients received 1,042 pamphlets

Health Promotion and Disease Prevention

Activities designed to support, improve mental and physical wellbeing. Arthritis Foundation Walk with

Ease Program is an exercise program which can reduce pain and improve overall health.

70 Clients received 615 Exercise

Home Delivered Meal Site

Council on Aging delivers hot meals every weekday and, in some cases, frozen meals for weekends and holidays to senior adults who are homebound.

Home Delivered Meal Site
626 Pine Street, Hahnville
985-783-1180

449 Clients received 60,822 Meals

Homemaker

Homemaker provides two (2) hours assistance to qualified homebound individual with light housekeeping monthly.

1409 Clients received 1,894 Hours

Information & Assistance

Information about Council on Aging's programs and services is disseminated through community outreach. Requests for assistance are assessed and responded to with provision of information, services, and referrals, as appropriate. Of particular benefit to eligible home-bound clients are a variety of in-home services, including hot meals delivered daily, that assist the frail and disabled to remain independent and in their own homes for as long as possible.

991 Clients received 1,087 I&A

Legal Assistance

Council on Aging provides the full range of legal services to all senior adults in St. Charles Parish. Services include information, consultation, and representation for individuals and seminars throughout the year at the senior activity centers and other locations in the parish.

52.26 hours provided to Clients
Education to 79 Clients 147 times a year

Medical Alert

Medical Alert provides a personal Emergency Response System used to summons help in an emergency.

4 Clients received COA paid systems
66 Clients pay themselves

National Family Caregiver Support Program

National Family Caregiver Support Program, mandated and funded by the Older Americans Act through the Governor's Office of Elderly Affairs, is available to support family caregivers: both younger family members who care for senior adults and older family members who care for disabled children. Information and Assistance and In-Home Respite are provided.

54 Clients received 59 NFCSP I&A
32 Clients received NFCSP 2,326 Hours

Outreach

Interventions initiated by an agency or organization for the purpose of identifying potential clients (or their caregivers) and encouraging their use of existing services and benefits.

Caseworkers completed 21 Outreach

Personal Care

Personal Care provides personal assistance with bathing, dressing, grooming and oral hygiene to eligible senior citizens.

100 Clients received 5,321 Baths

Transportation

Round-trip transportation is available to all St. Charles Parish residents who are sixty (60) years old and older. This transportation is available five (5) days a week within the parish and to Jefferson, Orleans, St. John, St. James, Lafourche, and Terrebonne Parishes to medical appointments, including doctors, dialysis, and therapy; for personal trips, such as shopping, beauty and barber shops, banking, and going to nursing homes, the Post Office and the Courthouse; to exercise classes; and for trips to any of the senior activity centers for meals and recreational activities.

United Way of St. Charles provides funding for transportation for people under sixty (60) with disabilities and funding for meals for disabled individuals who live with parent(s) or spouse.

There is no charge for this transportation. However, clients are invited to make a confidential contribution for the service. Reservations for transportation must be made at least one day in advance.

254 Clients received 16,448 Rides
31 Clients received 137 Assisted Rides
23 under sixty Clients received 1,142 Rides

Utility Assistance

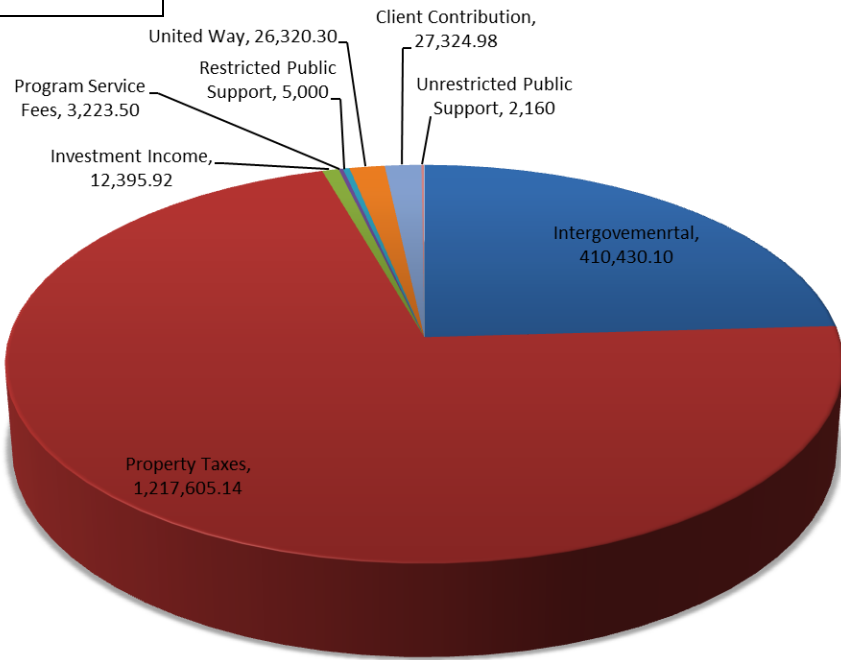
Power to Care assists eligible low income elderly and disabled persons who are currently

facing a serious health or financial emergency in paying electric bills.

68 Clients received 92 assistance will bill payments

Financial Report 2017 – 2018

Income



Expense

