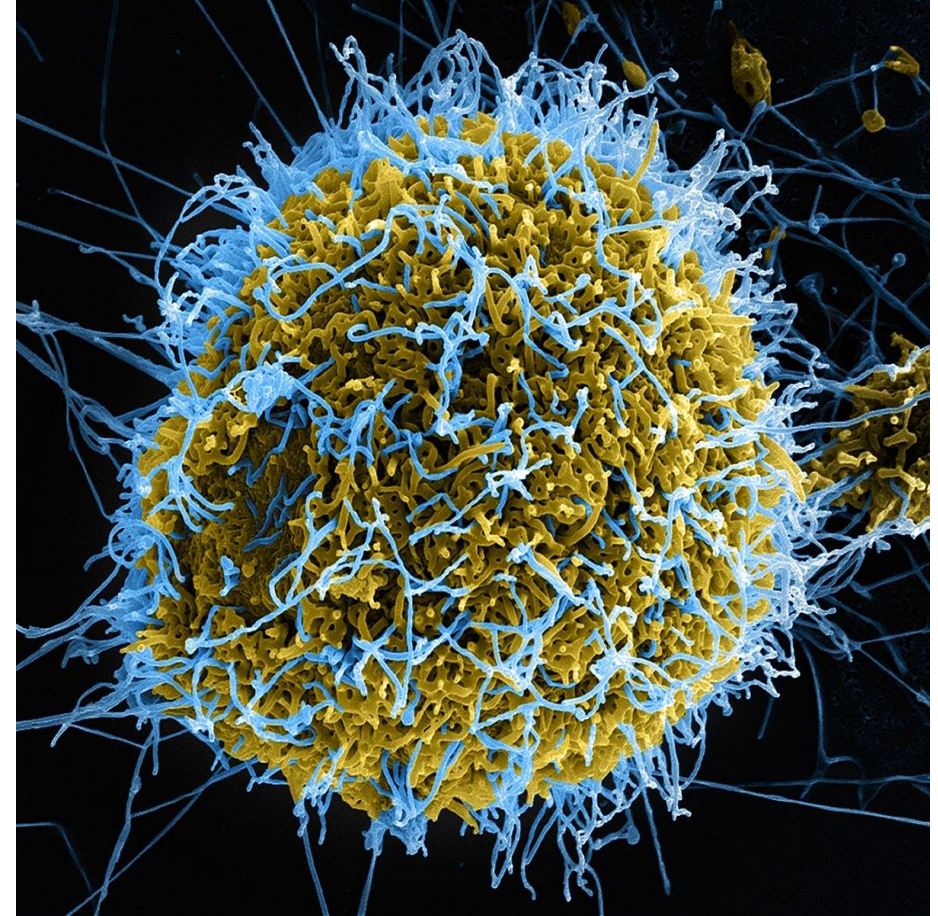


PROVIDING ESSENTIAL SERVICES THROUGH A PANDEMIC

ARC OF ST. CHARLES



WE ARE ESSENTIAL.....

Our staff has been dedicated through this process, taking reassignments and working in other departments.

Staffing

Our employment is down less than 3%.

Employment

Our hiring process is virtual, and we are still currently seeking employees to help grow our business.

Hiring

We are connecting to staff and individuals we service using mediums such as Zoom Google Duo to provide creative connections to staff and people we serve for day program.

Connections

We have developed a COVID policy to address the practices that will be followed in order to remain in business, provide effective services, and remain health and safe.

Future

KEEPING STAFF EMPLOYED!

01

MAINTAINING
AND ACCEPTING
NEW
CONTRACTS

02

CHECKING
WEEKLY WITH
STAFF WHO ARE
OUT

03

REASSIGNING
STAFF INTO
OPEN
DEPARTMENTS.

04

KEEPING
EMPLOYEES
WORKING 75 TO
90% OF THE
WORK WEEK

05

BUILDING
OPPORTUNITIES
FOR WHEN WE
OPEN

ESSENTIAL WORK.....



OUR VOCATIONAL WORK CREWS HAVE BEEN STEADILY BUSY MAINTAINING CONTRACTS IN AND AROUND THE COMMUNITY. OUR LAWN CREW HAVE MAINTAINED AND OBTAINED ADDITIONAL CONTRACTS WITHIN THE PARISH.

OUR CUSTODIAL CREW ALSO HAS PROVIDED ADDITIONAL SERVICES TO LOCAL SCHOOL SYSTEM WITH SANITIZING OTHER SCHOOLS IN THE SYSTEM.

ESSENTIAL WORK UNITED WAY SENIOR ASSISTANCE PROGRAM PARTNERSHIP FOR PHARMACY, CLEANING GROCERY DELIVERY

Our agency has assisted residents who are elderly and/or have special needs with purchasing groceries and medication pickup if their health is compromised. People from the community contacted the agency and provided a grocery list. Arc of St. Charles Staff purchased groceries and delivered groceries to home of the recipient.



HOW DO WE STAY CONNECTED?

- We have adjusted our Day Habilitation and Vocational Services to an online medium using ZOOM. This has allowed us to still provide quality services and assist in keeping our individuals connected to our programs and our agency, but more importantly, each other !
- Contact our families weekly to keep in touch and assist with set up for Zoom.
- We send out email and text notifications for all sessions.



HOW DO WE ZOOM

- Topics for Zoom include :
 - COVID DISCUSSIONS
 - SOCIAL DISTANCING
 - MASK USE AND SAFETY
 - WASHING HANDS AND SANITIZING
 - STIMULATION ACTIVITIES THROUGH MUSIC
 - VIRTUAL TOURS
 - ONLINE VISUAL AND AUDIO GAMES THROUGH VIDEOS AND SONGS
- Visitors include:
 - NURSES
 - DISC JOCKEYS
 - LOCAL LIBRARIES
 - St. Charles Parish EOC
 - St. Charles Parish Animal Shelter
 - Zumba
 - And not to mention our dedicated staff and team members !

OUR COVID-19 FACTS

Less than 3% is unemployed with our agency

We had less than 1% contract COVID related illnesses.

We have had staff working without a major shift in assignments over the past 90 days.

We have developed a specific policy for the COVID-19 to direct our staff and provide services and protect health and safety.