



# ST. CHARLES PARISH

*PAUL J. HOGAN, PE*

COUNCILMAN, DISTRICT IV

May 30, 2008

Dear Property Owner in Bayou Estates South Subdivision:

I will be presenting to the Parish Council a proposed ordinance to change the name of Bayou Estates South Drive due to the health, safety, and welfare concerns based upon its similarity with Bayou Estates Drive. Enclosed is an e-mail from Captain E.G. Beckendorf, Director of St. Charles Parish 911, addressing the proposed street name change. Also enclosed, is an e-mail from the Planning & Zoning Department regarding the similar naming of two streets.

Upon doing research on this issue, it has also been learned that there has been and continues to be issues that repeatedly arise between Bayou Estates Drive and Bayou Estates South Drive, due to the similarities. Some of these issues of things happening at the right address but the wrong street are: delivery of standard mail, delivery of home deliveries, home improvements, response to silent alarms, subpoena deliveries, and property tax payments, to name a few. So, in addition to the proposed name change resolving the health, safety, and welfare concerns, the change would also help to address and resolve these issues affecting owners on both streets.

The following is the process, which must take place for the changing of a street name. A name must first be selected and approved by the Planning & Zoning Department. The proposed street names listed below have been reviewed and approved by the Department. Once a name is selected, a proposed ordinance must be drafted to provide for the changing of the name. The proposed ordinance must then be approved by the Parish Council in order for the change to take place.

At the June 16, 2008, Parish Council Meeting, I will be introducing the proposed ordinance for the proposed street name change. **The proposed ordinance will be up for consideration by the Parish Council at the July 7, 2008 Meeting.** At this meeting, a Public Hearing will be held on the proposed ordinance for input by the community prior to the Parish Council voting. All are invited to attend.

#### **Office**

St. Charles Parish  
P.O. Box 302  
Hahnville, LA 70057  
(985) 783-5000  
Fax: (985) 783-2067  
<http://www.st-charles.la.us>

#### **Residence**

101 Cadow Street  
P.O. Box 250  
Des Allemands, LA 70030  
Phone: (985) 306-0085  
Fax: (985) 306-0285  
Cell: (504) 915-4116  
Email: [phogan@st-charles.la.us](mailto:phogan@st-charles.la.us)

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The following list includes the proposed street names from which the proposed new name is to be selected. It is requested that a proposed name be selected by the owners of lots in Bayou Estates South Subdivision from the following list. It is asked that you make a selection and either fax your selection to (985)783-2067, e-mail to [scpstaff@st-charles.la.us](mailto:scpstaff@st-charles.la.us), or mail a copy of this letter with your selection to the Parish Council Office. The name receiving the most responses will be placed in the proposed ordinance.

Proposed Street Names (circle one)

Southern Estates Drive

Heritage Drive

Moi Drive

Acadian Drive

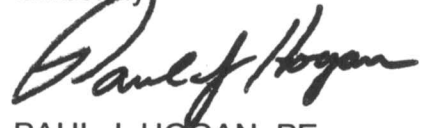
C'est Bon Drive

Bayou Vista Drive

Please return a copy of this letter with your selection no later than June 12, 2008.

Thanks for your time and attention to this matter.

Sincerely,



PAUL J. HOGAN, PE  
COUNCILMAN, DISTRICT IV

PJH/BJT81:ag

enclosures

cc: Parish Council  
Mr. V.J. St. Pierre, Jr., Parish President  
Sheriff Greg Champagne  
Major Sam Zinna, St. Charles Parish Communications District (911)  
Ms. Kimberly Marousek, Planning & Zoning Director  
Bayou Gauche Volunteer Fire Department  
Postmaster, Des Allemands  
Fed Ex  
UPS  
DHL  
Bayou Estates Drive Subdivision Lot Owners

**Paul J. Hogan, PE**

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**From:** Edward G. Beckendorf [EBeckendorf@stcharlessheriff.org]  
**Sent:** Sunday, April 06, 2008 3:33 PM  
**To:** 'phogan@st-charles.la.us'  
**Cc:** Joseph Cardella  
**Subject:** 9-1-1 Center Addressing

Councilmen Hogan:

As requested during our telephone conversation on Friday, April 4, 2008, I submit the following information for your review.

The first question the personnel in the St. Charles Parish 9-1-1 Center present to everyone calling our Center on a 9-1-1 extension is, "St. Charles 911, what is the address of the emergency?" Our next question to the caller is of similar importance, however is secondary to the location of the emergency. Our second question is, "What is the telephone number you are calling from?"

The most important information we obtain is the address (location) of the emergency. This information remains paramount in that, if for any reason the call is disconnected (dropped) we know where to send emergency response personnel. We may not know the name, telephone number or the nature of the emergency, however we will immediately dispatch emergency responders to the location.

One of the obstacles 9-1-1 Centers across our Nation face every day is misinformation obtained during a 9-1-1 emergency call. Confusion with respect to the address (location) is time-sensitive critical data, for this reason we deploy electronic equipment providing us with the Address Location Information (ALI) and Address Number Information (ANI). However, we cannot rely solely on this electronic record since the data source sometime provides erroneous information. Therefore, obtaining the address (location) information from the caller lessens the potential for inaccuracies in time-sensitive critical emergencies.

In St. Charles Parish we have many street names, which are only specifically identifiable by the town location. Our responsibility in the 9-1-1 Center is to ensure we immediately, upon obtaining the address, verify the town.

In addition to multiple locations with similar street names within our Parish, we also have similar street names within neighborhoods, which have caused some confusion when obtaining information from Parish residents, however these occurrences present particular challenges in processing 9-1-1 emergency calls from new residents and visitors to our area.

Any effort to minimize the potential for errors in validating and verifying address (location) information will enhance the ability of emergency response personnel to react to an event.

**Eddy**

**Capt. E. G. Beckendorf**  
**Director, Communications**  
**St. Charles Parish 911**  
**Office - 985-783-2970**

**e-mail - ebeckendorf@stcharlessheriff.org**

This e-mail and any attachments thereto are intended only for the use by the addressee(s) named herein and contain propriety and confidential information. If you are not the intended recipient of this e-mail, you are hereby notified that any dissemination, distribution, or copying of this e-mail, and any attachments thereto, is strictly prohibited. If you have received this e-mail in error, please immediately notify me by telephone (985-783-2970) and permanently delete the original and any copy of the e-mail and any printout thereof.

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**From:** Paul J. Hogan, PE [mailto:phogan@st-charles.la.us]  
**Sent:** Tuesday, May 20, 2008 11:09 AM  
**To:** 'Steve Romano'; Kim Marousek (kmarousek@stcharlesgov.net)  
**Subject:** RE: bayou estates south

Steve

I received your e-mail. One other question: From the departments perspective and from that of a planner (not personally), if I were to propose naming one street ROAD DR and then develop another street adjacent to it named ROAD SOUTH DR, would there be any question raised by the department with regards to the name when I would submit a preliminary plat for review which had ROAD SOUTH DR. listed as the street name?

please select one of the two responses if one applies:

1. The department would not have any significant concern with this proposed street name which would warrant the selection of another name. The developer would be allowed to use this street name.
2. The department would have enough of a concern with this proposed street name that would warrant the selection of a different street name. The developer would be required to select a different street name.

If neither applies, please prepare a response which in the end states whether the proposed name would be allowed or would not be allowed by the Department.

Thanks

Paul

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**From:** Steve Romano [sromano@stcharlesgov.net]  
**Sent:** Thursday, May 29, 2008 9:25 AM  
**To:** phogan@st-charles.la.us  
**Cc:** Kimberly Marousek  
**Subject:** RE: bayou estates south

*Number 2 would apply because the Department believes that what is described would be very confusing.*

**STEPHEN A. ROMANO**  
Development Review Planner  
DEPT. OF PLANNING & ZONING,  
TOWN OF ST. CHARLES