

SCPH UPDATE 2017

STATE OF HEALTHCARE

- Government Payment Reduction
- Payor Mix Change
- Commercial Revenue Pressure



Revenue Compression



Declining Utilization

- Population Health
- Readmit Reduction
- Transition to Outpatient



New Models/ Competition



Cost Challenges

- Improvements in Quality and Service, Faster
- New Entrants
- New Models
- Competition in Market

- Rising Drug Costs
- Compensation Increases
- Normal Cost Increases

WE ARE BETTER TOGETHER!

**St. Charles
Parish Hospital**



Managed by
Ochsner[®]
Health System

QUALITY

St. Charles Quality Dashboard Page 1													
Category	Goal		Metric	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	2017 YTD
Core Measures - CareDiscovery													
IMM-2 (Oct-Mar)	99.8%	95.2%	Influ. Immunization	97.7%	95.7%	97.9%	N/Ap						
IMM- HR Employee (Oct-Mar)			Influ. Immunization				N/Ap						
PC-01 COMPLIANCE	100.0%	96.9%	EI. Deliv. < 39 wks	N/Ap									
ED -1	Median Time in Min.		ED Arrival to ED Departure for Admitted Pts	260	271	247	251	217	213				
ED -2	Median Time in Min.		Admit Decision Time to ED Departure Time for Admitted Pts	89	88	74	92	87	68				
HBIPS PACS				95.6%	100.0%	97.7%	94.1%	100.0%	97.4%				
Prelim Occurrence Reporting													
Number of Falls	N/Ap		Number of Falls	0	0	2	0	2	0	0	1	0	5
Falls Rate	≤ 1.95		Inhospital Falls: Per 1000 pt days	0.00	0.00	4.80	0.00	5.50	0.00	0.00	2.90	0.00	1.40
Rates of Falls with Injury	0		Inhosp Falls w/ Harm: Per 1000 pt	0.00	0.00	0.00	0.00	2.80	0.00	0.00	0.00	0.00	0.30
Falls w/ Maj Harm/Death	0		# Falls w/Major Harm/Death	0	0	0	0	0	0	0	0	0	0
HAPU Rate	0%		# Pts / Dchs (%)	0	0	0	0	0	0	0	0	0.00	0
Hosp Acq Stage 3/4 PUs	0		Patients with Stage 3/4 PUs	0	0	0	0	0	0	0	0	0	0
Medication Error (harm)	0		reporting	0	0	0	0	0	0	0	0	0	0
Infection Control - Internal Data													
Catheter Associated UTI (CAUTI) ^H	Zero (0)		Number of Infections	0	0	0	0	1	0	0	0	0	1
CAUTI Rate ^H	≤ 0.9		# infections / by device days * 1000	0.00	0.00	0.00	0.00	13.89	0.00	0.00	0.00	0.00	0.00
Central Line Associated Bloodstream Infection (CLABSI) ^H	Zero (0)		Number of Infections	0	0	0	0	0	0	0	0	0	0
CLABSI Rate ^H	≤ 0.8		# infections / by device days * 1000	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Adult Vent Asso Pneum (VAP)	Zero (0)		Number of Infections	0	0	0	0	0	0	0	0	0	0
VAP Rate Adult	≤ 0.4		# infections / by device days * 1000	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
COLO SSI (NHSN Codes Only)	Zero (0)		Number of Infections	0	0	0	0	0	0	0	0	1	0
COLO SSI Rate (NHSN Codes Only)	≤ 4.0%		# infections / procedures * 100	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
ABD HYST SSI (NHSN Codes Only)	Zero (0)		Number of Infections	0	0	0	0	0	0	0	0	0	0
ABD HYST SSI Rate (NHSN Codes Only)	≤ 1.0%		# infections / procedures * 100	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Cdiff Hospital Acquired Only NHSN Codes Only	≤ 1 Event		Number of Hospital Acq Infections	0	0	0	0	0	0	0	0	0	0
Cdiff Rate (NHSN Codes Only)			Hospital Acquired only per 1000	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MRSA (Blood) Hospital Acquired Only NHSN Codes	≤ 1 Event		Number of Hospital Acq Infections	0	0	0	0	0	0	0	0	0	0
MRSA (Blood) Rate (NHSN Codes Only)			Hospital Acquired only per 1000	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
30 Day Re-admit Rates													
ALL Medicare Readmits (CareDiscovery)	≤ 14%		ALL Medicare 30 day readmits OHS to any OHS facility	21.70%	11.30%	8.60%	10.90%	8.5%	10.50%	11.10%	8.10%		
Risk Adjusted Measures													
RAMI (CareDiscovery) POA Adj	≤ 0.85	Actual to Exp (All Payor Adult Excludes SNF, PSYCH, PEDs, Newborns, and REHAB)		2.32	0.00	1.32	0.97	0.00	0.00	0.00	0.00		0.93
ECRI (CareDiscovery) POA Adj	≤ 0.65			0.00	2.80	1.00	1.04	0.00	0.00	0.00	0.00		0.92
RAMI - Sepsis as PDX (CareDiscovery) POA Adj by Qtr	≤ 1.0												
Raw Mortality													
Raw Mortality	< 2%		All Payor, All Ages Inpatient	1.89%	0.00%	0.59%	0.80%	0.00%	1.70%	0.00%	0.00%	1.42%	0.70%

- ✓ Fall rate of 1.4, beating a goal of 1.9
- ✓ 0 Surgical Site Infections
- ✓ 0 MRSA and Cdiff
- ✓ Readmission rate beating goal

PATIENT EXPERIENCE

Every Patient. Every Time.

- ✓ **HCAHPS** (Inpatient Experience Survey) – **77th** Percentile Nationally
- ✓ **EDCAHPS** (Emergency Department Survey) – **68st** Percentile Nationally
- ✓ **CGCAHPS** (Clinic Survey) – **65th** Percentile Nationally

LOCAL CARE



cOⁿnnect

to complete healthcare on
both sides of the bridge.

St. Charles
Parish Hospital

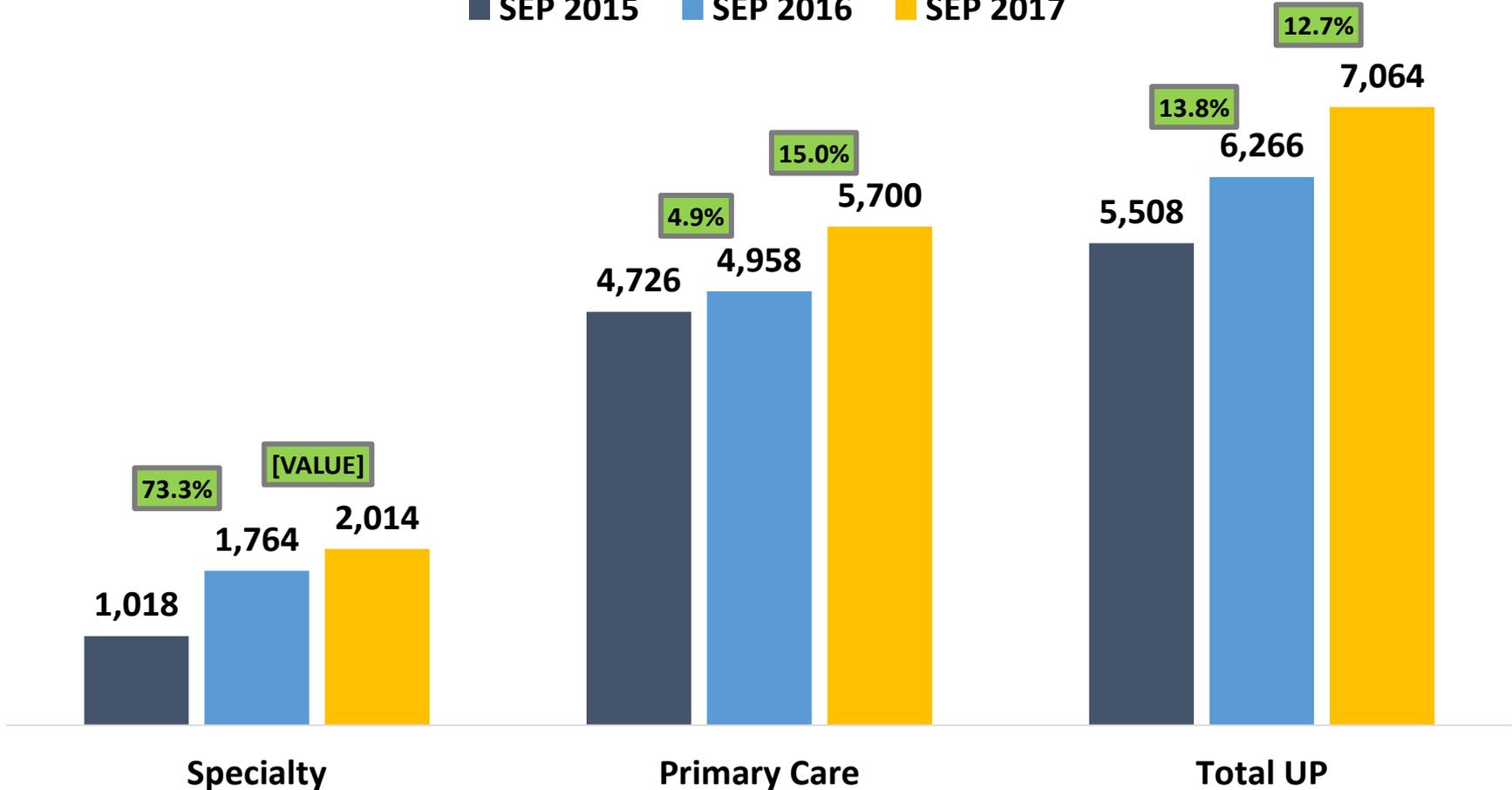
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SERVE MORE PATIENTS

St. Charles Clinic Unique Patients by Care Type

Sept 2015 v. Sept 2016 v. Sept 2017 (12-Month Rolling Periods)

■ SEP 2015 ■ SEP 2016 ■ SEP 2017

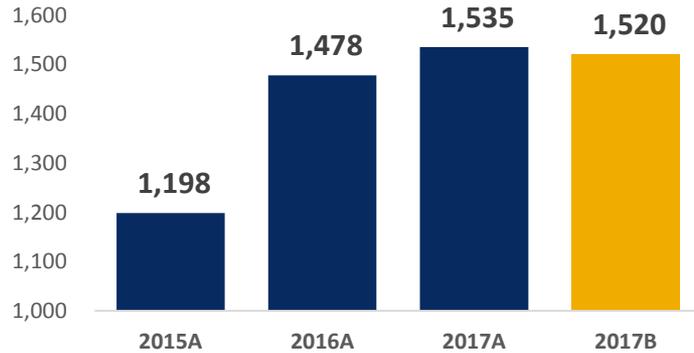


SERVE MORE PATIENTS

- General Surgery Jennifer Malsbury, MD – **Started July 17th**
- Family Medicine Deanna Elsea, MD – **December 18th in Luling**
- Gastroenterology Aderonke Akingbola, MD – **Great Start!** Continued Recruiting!
- Colorectal Surgery Dr. Forrest Johnston started **October 17th Suite D-1900**
- Neurology Working with Tele-Medicine to implement Tele-General Neurology - Start Date **2018 TBD**
- OB/GYN Continuing to grow in Destrehan - Procedures Starting **January 2018**
- Orthopedics Howard Hirsch, MD – Clinic starting **December 18th**
2 days a week in **Suite 2250 - Continued Recruitment**
- Urology Y'Annika Edwards, NP, 1 day a week in Destrehan
- Podiatry Dr. Robert Marroquin – 4 days a week
- Cardiology Service Line Expansion – **March 2018**
- Primary Care **Continued Recruitment**

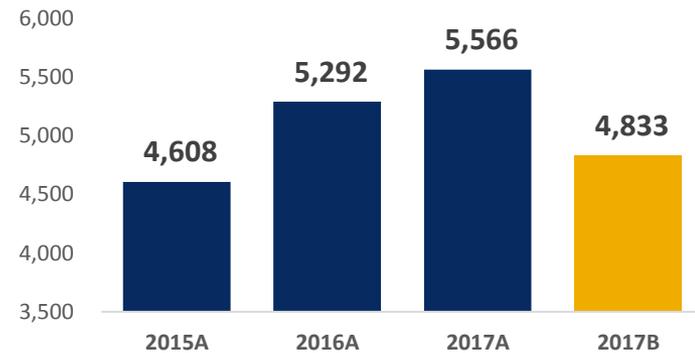
SCPH VOLUME UPDATE

DISCHARGES



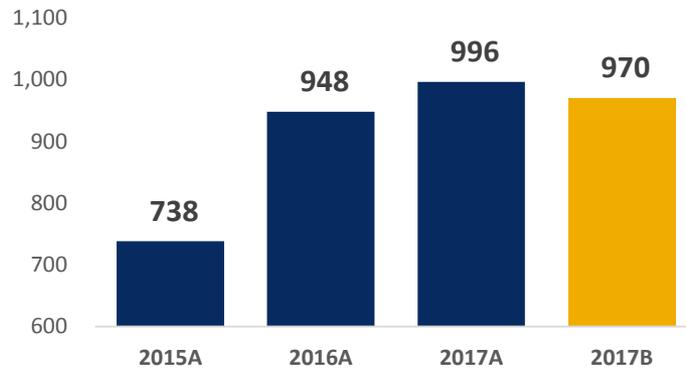
Discharges up 4% YOY

AMBULANCE RUNS



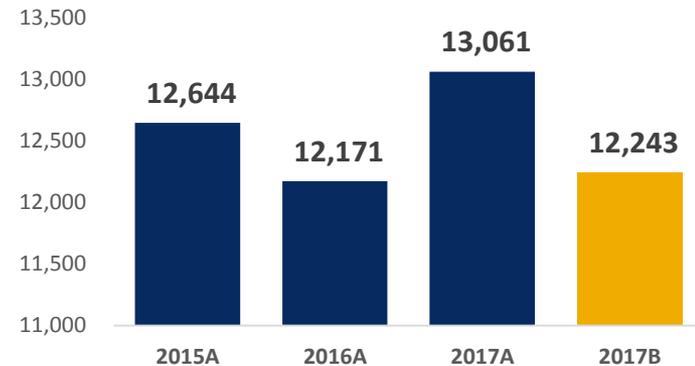
Ambulance Runs up 5% YOY
15% over budget

OUTPATIENT SURGERIES



Outpatient Surgeries up 5% YOY
3% over budget

EMERGENCY ROOM VISITS



Emergency Room Visits are up 7% YOY
7% over budget

ESTIMATED CAPITAL DEVELOPMENT

➤ Recent Capital Investments

- CT Scanner
- 2 Ambulances
- Endoscopy Build Out and Equipment

➤ 5 Year Capital Plan (Total - 11.6M)

- *Routine Capital - \$1.7M*
 - Telemetry Monitors
 - Plant Updates
 - Facilities Updates
- *Strategic Capital - \$9.9M*
 - Service Line Growth
 - Imaging Upgrades
 - Ambulance Refresh
 - Nurse Call System
 - Parking Lot Paving

COMMUNITY INVOLVEMENT

- ❖ United Way
- ❖ Battle For The Paddle – 3rd Place People’s Choice Gumbo
- ❖ Relay For Life - \$12,000 Raised!
- ❖ Pre-Sports Physicals for the Middle School Athletes –*Final Report* (2016-129 – 2017-167)
- ❖ Industry
 - Cornerstone Presentations
 - SCP Sheriff’s Office Wellness Screenings
 - SCP Government Wellness Screenings
 - Entergy and Shell Executive Health and Wellness
- ❖ Community Education
 - Hand Washing Demonstrations
 - Healthy Cooking Demonstration – German Coast Farmer’s Market
 - Hello Health Educational Presentations
 - Rotary Presentations

OTHER GOOD NEWS!

- Turnover Significantly Reduced – 14% YTD vs Goal of 18%
- PVMO is Filling Up!
- Integrated Hospital Electronic Medical Record (EPIC)
- SCPH is Submitting Quality Data

stay tuned...
More to Come!

Questions?

