

St. Charles Parish

Information Technology Office Report

April 20th, 2026

Anthony Ayo
Chief Information Officer



Information Technology Team

Anthony Ayo – Chief Information Office

Erik Dufrene – Computer Systems Supervisor

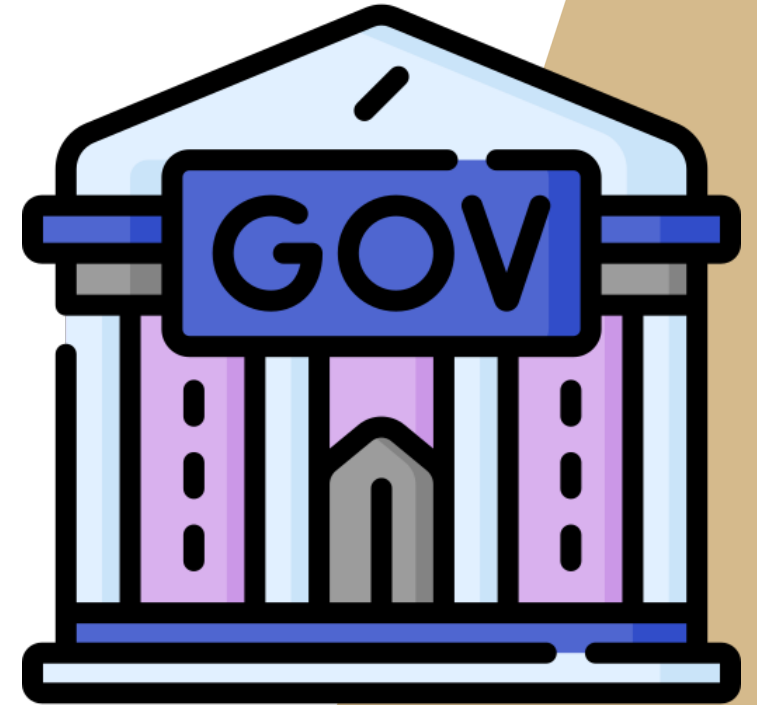
Kimberly Cheramie – Information Systems Specialist

Abel Dufrene – Information Systems Analyst



Who do we support?

- All St. Charles Parish Government Offices and Departments
- District Attorney's Office
- 29th Judicial Court
- Clerk of Court's Office
- Registrar of Voters

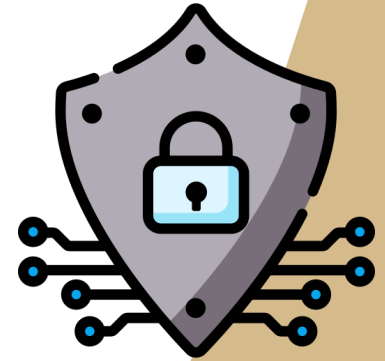


Technology Accomplishments in 2025

- Waterworks Call Center Solution
- Security Camera Upgrades
- Network Consolidation Project
- Disaster Recovery Tools Upgrade Project
- Remote Management and Monitoring Solution
- Policy and Documentation Reviews
- Citizen's Request Management System (CRM) Documentation
- Alertus Security Solution (Phase 2 of 3)
- Continue to serve on State of Louisiana Cyber Security Grant Committee



Cybersecurity Report for 2025-2026



- Over 3.9 Billion Data points Analyzed
- 91 Investigations
- 69 Reported Items for Evaluation
- (April 2025 – March 2026)

Event Type Examples

- Security Changes (Administrative/3rd party)
- Persistent failed login attempts
- Dangerous IP access attempt
- External Country successful login
- Dark Web Data Found
- Behavioral Analytics (Bulk deleting, etc)

OBSERVATIONS TO TICKETED ALERTS

3,922 M

OBSERVATIONS

91

INVESTIGATIONS

69

TICKETED ALERTS

Technology Goals for 2026

- Citizen's Request Management System (CRM)
- Alertus Project (Courthouse Security Project) Phase 3 of 3)
- Camera Upgrades (additional sites)
- Mobile Command Unit – Infrastructure Upgrades
- Phone Systems Redesign (Phase 2 - Resiliency)
- Remote Site Switch and Firewall Upgrades
- Server Migration and Consolidation
- Microsoft 365 license upgrades (added security features)
- Cyber Security Evaluation (Continuous Improvement)
- Operational Technology - Cybersecurity Evaluations



Final Thoughts

Special Thanks

- IT Staff
- Parish Employees
- Parish President's Administration
- Councilmembers



Thank You!

Questions or Comments?

