

Our mission is to empower our community to explore, learn, create, and connect.

Annual report to the Parish Council March 7, 2022

- ► Tuesday, August 30, 2021 Library staff begin surveying storm damage and working with the parish to determine steps for mitigation and recovery
  - ► East Regional Library Lots of trees down, tree fell on the building over the Children's Room, some leaks found.





- ► St. Rose, Paradis, and Hahnville Branches
  - ▶ Minor damages trees and fences down, minor roof leaks



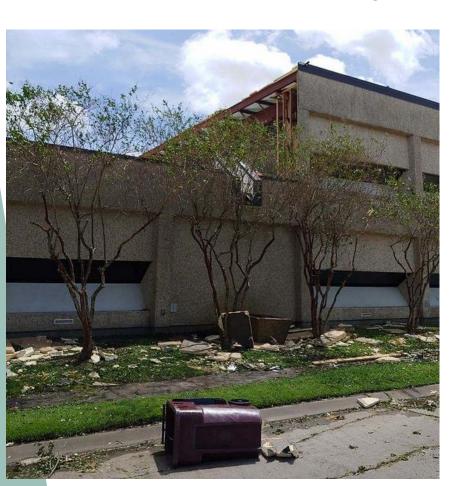
Norco Branch - damage to roof, exterior sign, and air conditioning unit. Did

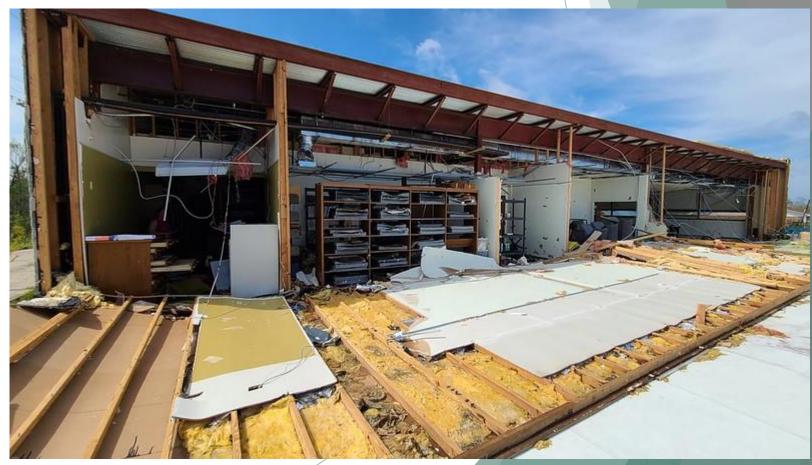
not flood.

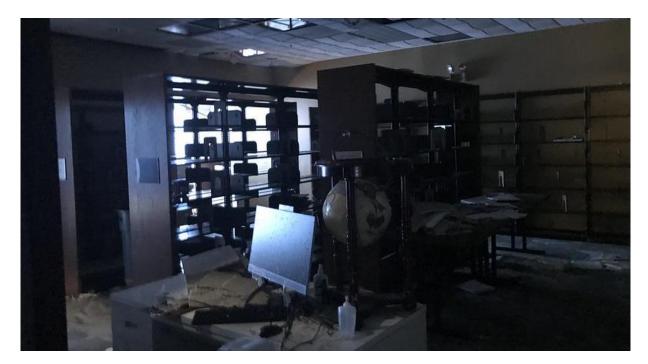




- West Regional Library -
  - ▶ 2<sup>nd</sup> Floor half of roof tore off and one entire exterior wall came down
  - ► LA Room Collection, Large Meeting Room, and 1st Floor Back Half of Building had extensive water damage









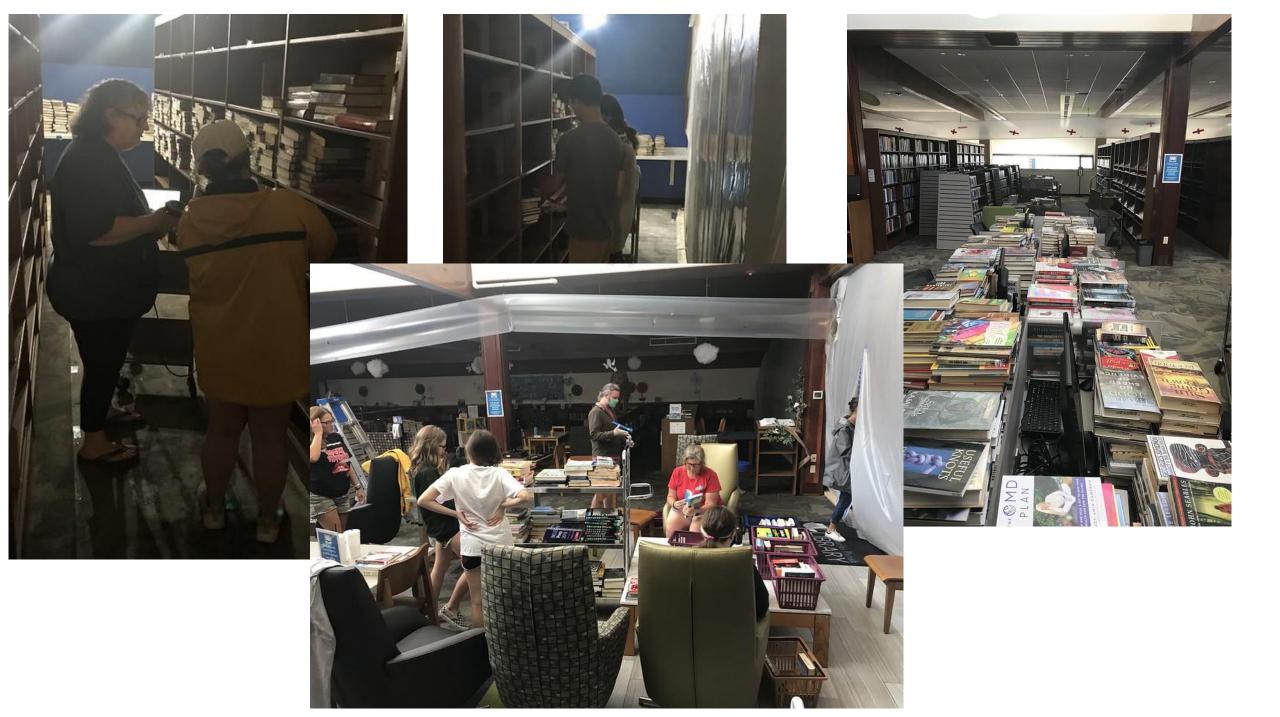




# Hurricane Ida - The Road to Recovery

- ► In the days following the storm, we worked closely with the Parish and *Quality Janitorial and Restoration Service*, *LLC* to mitigate damage
  - Dehumidifiers were installed throughout the West Regional Library.
  - Library Facilities Maintenance team used a dehumidifier at all other branches to help keep the moisture from damaging those collections.
  - ▶ On September 2<sup>nd</sup>, staff began removing items from the LA Room collection with the assistance of Quality Janitorial and Restoration Service . 3706 items were pulled from the LA Room. These items were carried down the stairs, inventoried and put into a freezer truck then sent off to United Drying where, after being dried through the freezing process, they will be cleaned and irradiated. We anticipate having the LA Room Collection returned to us sometime in the next few months and housing them at the Hahnville Branch.







## West Regional Library

• Total Collection: 60,225 items

Items Damaged: Approx 2,447

• LA Room items salvaged: 3,706

• Items saved from the damaged section of the 1st floor: 13,853

### **East Regional Library**

160 W. Campus Drive 985-764-2366

Mon - Thu: 9am - 8pm Fri - Sat: 9am - 5pm



### St. Rose Branch

90 East Club Drive 504-465-0646

Mon: 10am - 8pm

Tue - Thu: 10am - 6pm

Fri: 9am - 5pm Sat: 10am - 2pm



#### Norco Branch

590 Apple Street 985-764-6581

Mon: 10am - 8pm Tue - Thu: 10am - 6pm

Fri: 9am - 5pm Sat: 10am - 2pm



### West Regional Library Bookmobile, & Planetarium

105 Lakewood Drive 985-785-8471

Mon - Thu: 9am - 8pm Fri - Sat: 9am - 5pm



### **Paradis Branch**

307 Audubon Street 985-758-1868

Mon: 10am - 8pm

Tue - Thu: 10am - 6pm

Fri: 9am - 5pm Sat: 10am - 2pm



#### Hahnville Branch

14996 River Road 985-783-2341

Mon - Fri: 9am - 5pm

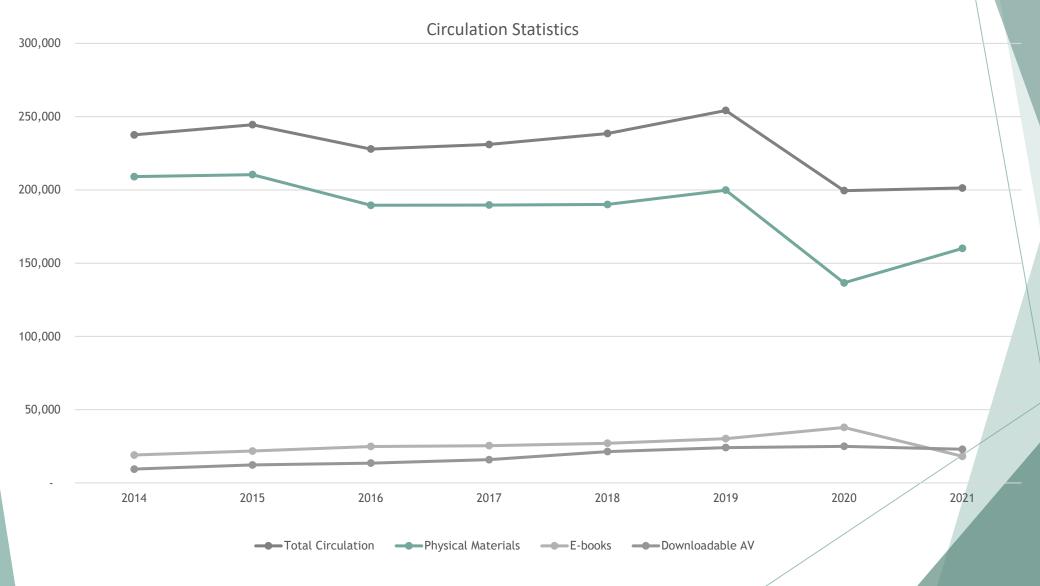


## Library Services - What's Happening Now?

- No overdue fines!
- No fees for materials damaged by Hurricane Ida
- Free wi-fi in all branches and parking lots and wi-fi hotspots available for checkout
- Curbside Pickup Available
- Meeting Rooms at East Regional, Norco, St. Rose, and Paradis branches
- Study Rooms at all branches except Hahnville
- In-Person Programming is Back!
- Planetarium is open!
- ► Bookmobile service available to daycares, senior centers, and individual homes (Priority given to homebound patrons with physical or medical limitations that prevent them from visiting a local branch, daycares, and senior centers)
- German Coast Farmer's Market at the East Regional Library every Saturday from 9am - 12pm
- Summer Reading Program June 1 July 31, 2022

### The Year in Numbers

January 1 - December 31, 2021



### A Look Forward

- Hurricane Recovery
- Plans for a new Hahnville Branch
- ► E-cards for St. Charles Parish Public School students
- Continue expanding and growing services to meet the needs of our community:
  - Internet and computer access
  - Programming for all ages
  - Community outreach services
  - Access to downloadable ebooks, audiobooks, and other electronic resources
- ► Make necessary upgrades and improvements to existing branches



## Find Out What's Happening at Your Library



LIBRARY Website - www.myscpl.org



Download our new app



https://www.facebook.com/StCharlesLib/

https://www.facebook.com/SCPL.Planetarium/



https://www.instagram.com/stcharleslib/



https://www.twitter.com/StCharlesLib



https://www.tiktok.com/@stcharleslib





Thank you to the parish council for your support this past year! We invite you to stop in and visit us at any of our 6 locations or visit our website to access our many digital resources.

# Questions?

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