

St. Charles Parish

Geographic Information Systems

January 9, 2023

Luis Martinez



GIS Support in the Parish

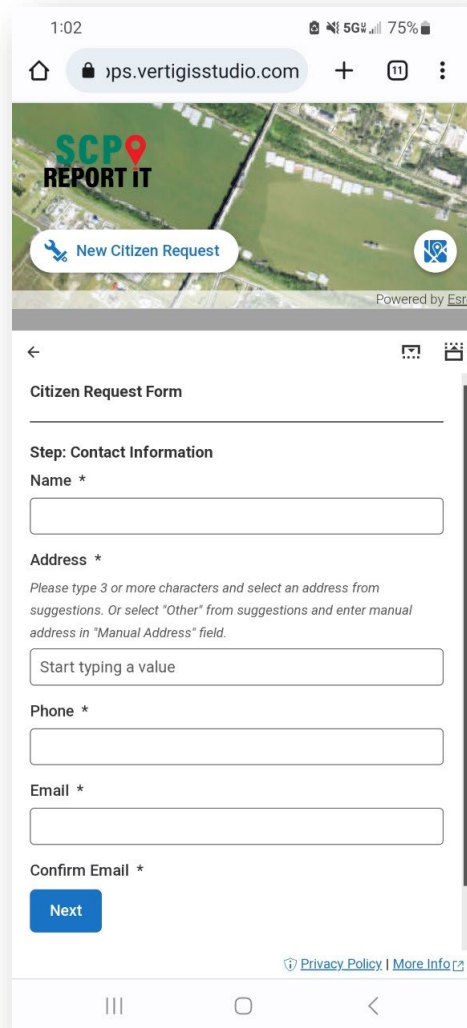


- Solicit non-emergency problems/requests (for example, streetlight outages, debris pickup & garbage issues) from the general public.
- Provides 24/7 access to Parish and the location-enabled reports helps efficiently triage reports to the correct person or department responsible for its resolution.

<http://scpreportit.com>

GIS Support in the Parish

Mobile



1:02 5G 75%

ps.vertigisstudio.com

SCP REPORT IT

New Citizen Request

Powered by Esri

← Citizen Request Form

Step: Contact Information

Name *

Address *

Please type 3 or more characters and select an address from suggestions. Or select "Other" from suggestions and enter manual address in "Manual Address" field.

Start typing a value

Phone *

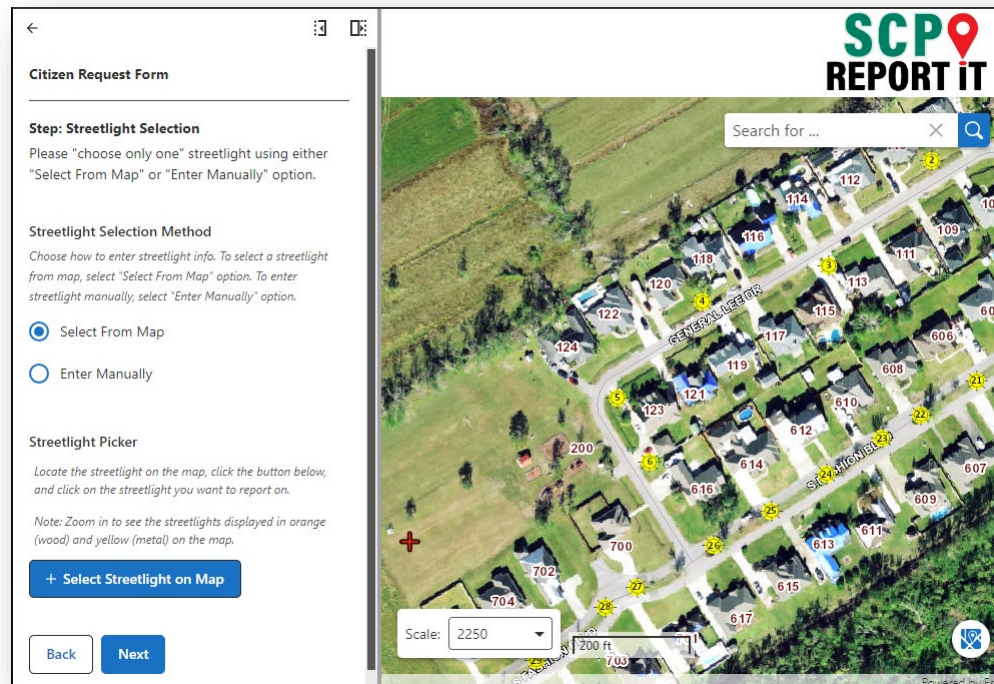
Email *

Confirm Email *

Next

Privacy Policy | More Info

Desktop



SCP REPORT IT

Citizen Request Form

Step: Streetlight Selection

Please "choose only one" streetlight using either "Select From Map" or "Enter Manually" option.

Streetlight Selection Method

Choose how to enter streetlight info. To select a streetlight from map, select "Select From Map" option. To enter streetlight manually, select "Enter Manually" option.

☒ Select From Map

☐ Enter Manually

Streetlight Picker

Locate the streetlight on the map, click the button below, and click on the streetlight you want to report on.

Note: Zoom in to see the streetlights displayed in orange (wood) and yellow (metal) on the map.

+ Select Streetlight on Map

Back Next

Search for ...

Scale: 2250

200 ft

<http://scpreportit.com>

GIS Support in the Parish

HomeLayersLegend

St. Charles Parish

Here are the available options:

- Click on a row in the available tables to edit the status, resolution, and resolution date.
- Use the context menu on the left of the rows to view the items details, zoom to the location, or edit the request.
- Use the filter button at the top left of the table to enable filtering on the table.
- Click the Populate Request Tables button on the top toolbar to update/fill the available tables.
- Click the minimize/maximize buttons on the top right of the table panel to change the size of the table.
- Reports can be generated using the context menus on the left side of the tables.

Populate Request Tables

Edit Requests

Generate Reports

Monthly Report

SCP REPORT IT

I want to...

Search for ...

Scale: 4514 300 ft

Refresh Tables

All Categories

Streetlight

Debris

Garbage

Mosquitoes

Report It (120)

	Date Su...	S...	Requ...	Name	Requestor Address	Phone Number	Email	Debris Request
	1/5/2023 9:47 AM	Received	Streetlight	LORI HUTCHINS	12 BELLE GROVE DR DESTREHAN LA	504-913-1212	lhutchins@cox.net	
	1/5/2023 5:34 AM	Received	Streetlight	Lloyd Graff	200 Gene Drive	504-812-6928	lgraff@cox.net	
	1/4/2023 10:06 PM	Received	Debris	Stacey Cook	202 NOTTAWAY DR DESTREHAN LA	504-782-6134	staceysimon13@gmail.com	Request Debris Pickup e
	1/4/2023 9:00 PM	Received	Streetlight	Chris Pike	221 RUE LANDRY ST ROSE LA	504-458-2335	Chrisgpik14@gmail.com	
	1/4/2023 3:03 PM	Received	Garbage	David Carter	209 RIVER OAKS DR DESTREHAN LA	504-919-6777	eva@carterinvestmentsnola.com	
	1/4/2023 3:02 PM	Received	Garbage	David Carter	207 RIVER OAKS DR DESTREHAN LA	504-919-6777	eva@carterinvestmentsnola.com	
	1/4/2023 12:45 PM	Received	Debris	Joseph Gonzales	13 ASHLAND DR DESTREHAN LA	504-236-0141	radracer97@aol.com	Request Debris Pickup e

GIS Support in the Parish



Streetlights Report

St. Charles Parish Contract Monitors Office

100 River Oaks Drive, Destrehan, LA 70047 Phone: (985) 331-8604

Report Generated On: Friday, January 6, 2023

Report Page No: 1/1

Requestor Information

Submission Date: 1/6/2023 5:31:26 PM

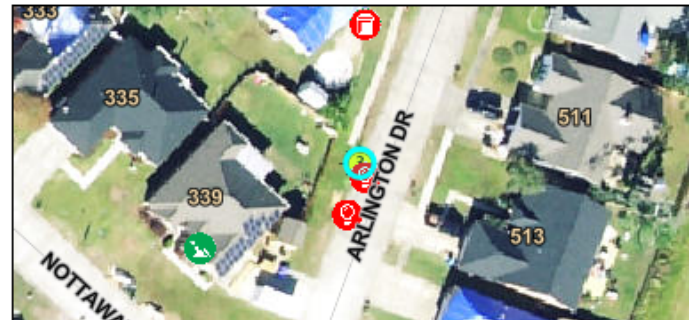
Name: Virginia

Address: 339 NOTTAWAY DR DESTREHAN LA

Phone: 504-214-9382

Email: ruizvirginiac@gmail.com

Municipality: DESTREHAN



Comments

This hasnt work for the past 5 months, I reported about 15 times and no one has come to fix it. With the raising crime in the parish we do not feel comfortable with this ligh broken.

Streetlight Request -1

Pole Material: Metal

Issue: Damage

Pole Location: ARLINGTON DR Pole #3

Pole Coordinates: lat: 29.95761793, long: -90.37070918

Attachement - 1

Projects 2023

GIS Data Hub

Cloud-based engagement platform that will enable the Parish to communicate more effectively with departments and residents alike.

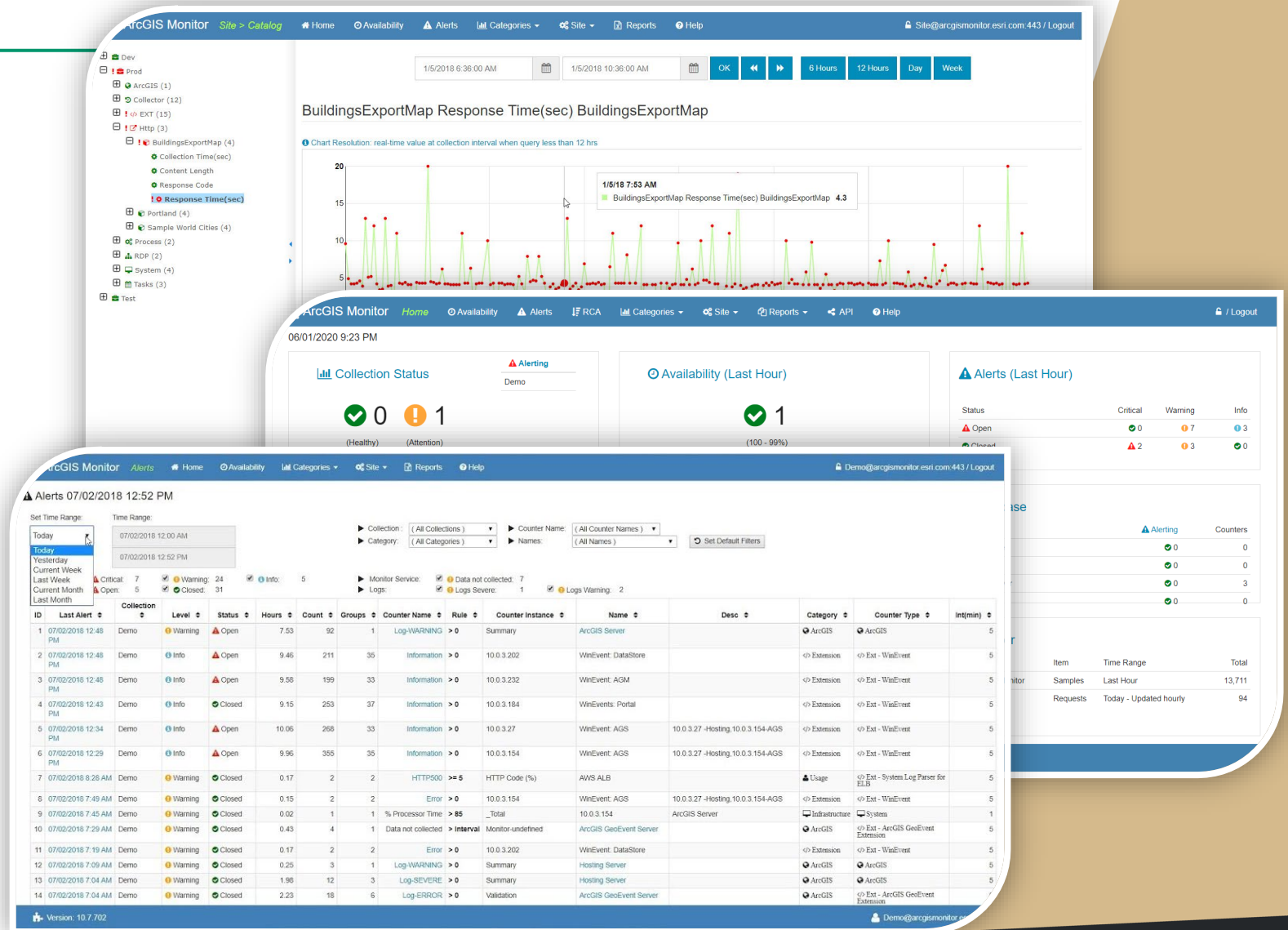


Projects 2023

GIS Monitor

Monitor the health of GIS system.

Provides awareness of system usage and performance to get the most from GIS investment.



Questions & Comments

Thank You!

Luis Martinez

Geographic Information Systems

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