Joan T. Diaz, MPA
Director

Providing Safety Net Services and support to individuals and Families throughout St. Charles Parish





Programs & Services Overview

- Provide Supportive Services to Residents in Crisis
- Improve the Quality of Life for Low Income Residents
- Build Self Sufficiency
- Home Repairs and Handicap Ramps
- Educational and Enrichment Programs for Youth

Expanding Resources Through Community Partnerships

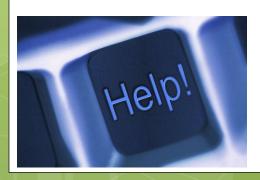
- St. Charles Social Concerns
- Catholic Charities
- St. Charles Borromeo Labor of Love
- Volunteers of America
- Second Harvest Food Bank
- Matthew 25 Food Bank
- Alpha Daughters of Zion
- St. Charles Parish Library
- LA Department of Children & Families





Emergency Assistance

- 1,292 clients Applied for Assistance
 - o 22% never received services before
- Single Parent Female
- 649 Single other (includes elderly)
- 111 clients assisted with SNAP applications





Local Emergency Assistance

659 Boxes of Emergency food

391 Second Harvest Food Bank

268 Thanksgiving Baskets

141 Families In Crisis

Local Emergency Assistance: \$23,731

25 Family Support

CSBG Emergency Assistance: \$3,730





Families Served	Amount
708	\$270,100
Crisis Applications	Amount
104	\$24,085
ATMOS Program	Amount
19	\$6,732

Summer Food Program



Housing Programs

- o 62 Home Repair Projects Completed
 - → HUD HOME Program -\$69,365
 - Health and Safety Program -\$42,337
 - Volunteer Projects
 - St. Charles Borromeo Labor of Love
 - Catholic Heart Camp
 - United Way Sponsored Ramps
 - 21 ramps built by VOA; \$98,529











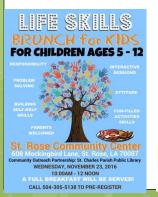
Community Centers

- After School Drop In/Homework Help
 - 145 total participants (St. Rose & Killona)
 - 8,941 snacks distributed in 2017
- 76 -Summer Enrichment Program
- 15 Life skills Sessions











Call: 504-305-5138 to RSVP









Planning For Future Needs

- Income Management: Build skills in family financial literacy: budgeting to improve self-sufficiency.
- Nutrition: The growing need for supplemental food support in the community



Needs Assessment Findings

- Emergency Assistance: increase access to safety net services.
- Client Education: expand level and scope of the life skills
- Job readiness: expand life skills to include the development of skills needed to seek and retain employment.
- Safe and Decent Housing

Needs Assessment Findings

- Parenting Resources: Incorporate parenting education into lifeskills; expand programs at centers.
- Emergency Shelter and Support: build partnerships to support domestic violence victims and families in transition to improve self-sufficiency.



Working Together to Build A Vibrant Community















