St. Charles Parish

Department of Community Services July 22, 2024

Joan Diaz, MPA
Director



Department Mission



- Safety Net for individuals and families through the provision of a comprehensive array of services and supports
- Work in collaboration with community partners to respond to the needs of low-income individuals and families in crisis
- Programs for youth at risk in targeted communities
- Assistance with Homeowner occupied housing repairs

Program Areas

- Emergency Assistance
 - Utilities
 - Rent
 - Food
 - Shelter
- Year-round community-based programs for youth at risk
- Summer Food
- Homeowner occupied home repairs



Emergency Assistance: LIHEAP

Program	Number Served	Amount
Seasonal Support	654	\$318,050.00
Crisis-Disconnect	111	\$41,307.59
LIWAP (Water Assistance)	655	\$171,976.40

Emergency Assistance: CSBG/Local/HUD

Program	Number Served	Amount
CSBG: Utilities and Rent	40	\$9,904.92
Local: Utilities, Rent, Medical, Shelter	153	\$38,804.96
HUD: Tenant-Based Rental Assistance	11	\$7,056.00
Atmos: Share the Warmth	15	\$5,998.93

Emergency Food Assistance

Program Number Served	
Second Harvest Food Bank	601 boxes of food
Thanksgiving Baskets	371 baskets
Center Program Snacks (3 Sites)	14,000 snacks
Summer Food Program	3,143 lunches







Home Repair Programs

HUD HOME

- 3 projects completed
- Local Health and Safety
 - 48 projects
- USDA
 - 8 projects
- United Way Ramp Program
 - 19 ramps built



Homeowner Occupied Repairs

Program	Amount
HUD HOME Program	\$59,798.55
Health and Safety Program	\$77,020.35
USDA Rural Development-HPG	\$38,140.00
United Way/Volunteers of America Partnership	\$103,411.16

Community Center Programs

Killona –St. Rose – Boutte Outreach

- Summer Enrichment
 - 35 kids per site
- St. Rose AM Drop-In
 - 86 unduplicated
- Afterschool Drop-In
 - Average Daily Attendance of 20-35
- Adult Specialty Programs
- Information and Referral
- Tutoring







Community Center Programs

Life Skills Program

- Lunch and Learn
 - 1,598 participants
- Specialty Programs
 - 92 participants









Community Partnerships

Resources Responding to the Need

- Catholic Charities
- St. Charles Social Concerns
- Volunteers of America
- A Safe Space
- Second Harvest Food Bank
- Corporate Partnerships



Needs Assessment: Areas Identified



Priority Areas for Building Services and Supports

Utility Services	1,251 inquired about light/ water/ gas bill services
Nutrition Services	442 inquired about food bank services
Education	377 have less than a HS Diploma/ Equivalency
Life Skills	335 inquired about classes
Health Care	85 have no health insurance and/ or medical related needs
Home Repairs	71 projects / 77 additional inquiries
Affordable Housing	67 inquired about rent services / 52 about affordable housing
Child Care	34 could not work due to no reliable childcare
Transportation	33 could not work due to no reliable transportation
Shelter	19 clients were homeless

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