



Annual Report to the Parish Council
November 4, 2019



Our mission is to
empower our community
to explore, learn, create,
and connect.

St. Charles Parish Library Locations

East Regional Library

160 W. Campus Drive
985-764-2366
Mon - Thu: 9am - 8pm
Fri - Sat: 9am - 5pm

St. Rose Branch

90 East Club Drive
504-465-0646
Mon: 10am - 8pm
Tue - Thu: 10am - 6pm
Fri: 9am - 5pm
Sat: 10am - 2pm

Norco Branch

590 Apple Street
985-764-6581
Mon: 10am - 8pm
Tue - Thu: 10am - 6pm
Fri: 9am - 5pm
Sat: 10am - 2pm

West Regional Library Bookmobile, & Planetarium

105 Lakewood Drive
985-785-8471
Mon - Thu: 9am - 8pm
Fri - Sat: 9am - 5pm

Paradis Branch

307 Audubon Street
985-758-1868
Mon: 10am - 8pm
Tue - Thu: 10am - 6pm
Fri: 9am - 5pm
Sat: 10am - 2pm

Hahnville Branch

14996 River Road
985-783-2341
Mon - Fri: 9am - 5pm

The St. Charles Parish Library Team

- ▶ 73 Team Members
 - ▶ 42 full-time
 - ▶ 31 part-time
- ▶ 9 Full-Time Master's Degree prepared Librarians
- ▶ Director holds Executive Certificate from the State Board of Library Examiners
- ▶ 5 Team Members with Library Support Staff Certification from the American Library Association



Planetarium

- ▶ Located at the West Regional Library in Luling
- ▶ Free Public Shows
 - ▶ Tuesdays & Thursdays: 6:30pm
 - ▶ Saturday Children's Matinee: 10am
 - ▶ Saturday Afternoon Matinee: 2pm
- ▶ Groups Showings Available
 - ▶ School field trips, Girl Scout and Boy Scout troops, senior citizen groups, and other community organizations
 - ▶ Free for St. Charles Parish organizations and residents
 - ▶ \$2.00 per person for groups from outside St. Charles Parish
 - ▶ Can seat groups with up to 42 attendees (larger groups can be split across multiple show times)
 - ▶ Contact Jason Talley, Planetarium Supervisor, at 985-785-8471 to schedule group shows



Bookmobile

- ▶ Mobile library to senior centers, daycares, and individual homes
- ▶ Service hours are between 9:00am and 5:00pm, Monday through Friday.
- ▶ 2 full-time team members delivered 41,615 items to 3031 patrons in 2018.
- ▶ Approximately 22% of items circulated system-wide in 2018 were delivered through the bookmobile service.



Bookmobile, cont.

- ▶ Criteria used to select stops:
 - ▶ Within St. Charles Parish and eligible for a library card
 - ▶ Homebound patrons with physical or medical limitations that prevent them from visiting a local branch, daycares, and senior centers (highest priority)
 - ▶ More than 3 miles from an existing branch
 - ▶ Easily integrated into existing schedule
 - ▶ Enough room to maneuver and park on a level, solid parking area
 - ▶ Safe access for patrons
- ▶ Patrons can request bookmobile service by contacting Claire Cermak, Circulation Supervisor at the West Regional Library, at 985-785-8471



Online Resources – www.myscpl.org

- ▶ OverDrive (search for the *Libby* app on mobile devices)
 - ▶ Ebooks and Audiobooks
- ▶ Hoopla
 - ▶ Ebooks, Audiobooks, Comics, Movies, TV Shows, and Music
- ▶ Flipster
 - ▶ Magazines
- ▶ Databases available on a wide variety of topics (myscpl.org/research)
 - ▶ Auto Repair
 - ▶ Business and Legal
 - ▶ Consumer Guides
 - ▶ Genealogy and Local History
 - ▶ Health
 - ▶ Job Resources
 - ▶ Language Learning
 - ▶ Test Preparation
 - ▶ Online Homework Help and Live Tutoring through Homeworkla.org

The Year in Numbers

January 1 - December 31, 2018

► The Collection

- Added 24,755 new items

► Circulation

- Physical Materials: 211,455 (↑ 2.86%)
- E-books: 27,054 (↑ 6.41%)
- Total Circulation (all formats): 238,509 (↑ 3.25%)

► Technology

- Use of public computers: 55,707 (↑ .6%)
- Use of free Wi-Fi: 18,199 (↓ 27%)

The Year in Numbers, cont.

January 1 - December 31, 2018

► General Attendance

- 149,318 visits to our 6 branches (↑ 4.23%)
- Bookmobile made 3,031 visits to patrons (↑ 27%)
- Total Attendance increased by 4.6% from 2017

► Program Attendance

- A total of 1,631 programs held for children, teens, and adults (↑ 9.61%)
- 32,284 attendees (↑ 10.96%)

Summer Reading Program 2019

May 23 - July 31, 2019

- ▶ Summer Reading Programs for All Ages!
 - ▶ Children, Ages newborn-11
 - ▶ Teens, Ages 12-17
 - ▶ Adults, Ages 18 & up
- ▶ The challenge... to read at least 360 minutes in 2 months!
 - ▶ 2,326 Sign-Ups and 1,409 Completions
- ▶ 394 Programs in 2 Months
- ▶ 8,000 Summer Program Attendees





Summer Reading Program 2019

May 23 - July 31, 2019

► Thank you to our sponsors

- The St. Charles Parish Library received a \$25,000 grant from **Entergy Waterford 3** to support the 2019 Summer Reading Program. This is the 4th year we have received an Entergy Charitable Foundation Grant. Thank you Entergy Waterford 3!!!
- The **Friends of the St. Charles Library** paid for all of the grand prizes for the Summer Reading Program. Thank you Friends for your continued support of our library and our summer reading program!



Recent Programs

- ▶ 2nd Annual STEM Fair (in partnership with Entergy Waterford 3 and the St. Charles Parish Public Schools) - October 15, 2019, 10am - 1pm
 - ▶ Virtual reality, giant bubbles, robotics, stories, demonstrations, and many hands-on activities
 - ▶ 471 attendees in 3 hours



Recent Programs

- ▶ 5th Annual Halloween Extravaganza - October 26, 2019, 10am - 12pm
 - ▶ 612 attendees in 2 hours



Outreach & Community Partnerships

- ▶ St. Charles Parish School System (all schools and Head Start)
- ▶ St. Charles Parish School Family Centers
- ▶ St. Charles United Methodist Church / Matthew 25:35 Food Pantry / Children's Day Out program
- ▶ German Coast Farmer's Market
- ▶ Arc of St. Charles
- ▶ St. Charles Parish Department of Community Services (Boutte, Killona, and St. Rose)
- ▶ Senior Centers (Luling, New Sarpy, Norco)
- ▶ Creative Family Solutions
- ▶ Wetland Watchers
- ▶ Small World Daycare
- ▶ Riverbend Daycare
- ▶ Entergy Waterford 3
- ▶ Destrehan and Hahnville High School Robotics Teams
- ▶ New Life Community Church
- ▶ Word of Deliverance Outreach Ministry Health Fair
- ▶ Free Little Libraries
 - West Bank Bridge Park, East Bank Bridge Park, Private Home in Norco
- ▶ Take Me, Read Me, Share Me program
 - Department of Motor Vehicles, Today's Car Care, NTB Tire Center, Glaser Family Dentistry, Ochsner Health Care, Serenity Hair Salon, Ormond Nursing & Care Center, Ken's Super Laundromat, Toni & Company Hair Salon
- ▶ Halloween Extravaganza Participants
 - Destrehan Plantation, Arc of St. Charles, River Region Ballet, St. Charles Sheriff's Department, St. Charles Urgent Care, State Farm - Office of Keith Davis, Hamilton Cruise Planners, United Way of St. Charles, GracePoint Church, St. Charles Parish School Family Centers, Friends of the St. Charles Library

Building Updates

Norco Branch Status

- ▶ Opened May 23, 2019
- ▶ Summer Reading Kick-Off held on May 24th with 218 visits on that one day
- ▶ Dedication held and new extended hours began on September 14th
- ▶ Over 3,500 visits since opening



What's Next?

- ▶ Millage election in 2020
- ▶ Focus on expanding outreach services
- ▶ Hahnville Branch Library

Find Out What's Happening at Your Library



Website - www.myscpl.org



<https://www.facebook.com/StCharlesLib/>



Instagram

<https://www.instagram.com/stcharleslib/>



<https://www.twitter.com/StCharlesLib>



Monthly Newsletter



Thank you to the parish council for your support this past year. We invite you to stop in and visit us at any of our 6 locations and hope to see you at a planetarium show and some of our upcoming programs!

Questions?