

# **St. Charles Parish 2014 Technology Update**

**Presented To  
The St. Charles Parish Council**

**By**

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# Technology Actions

- **Supported parish and council staff with all technology issues**
- **Installed numerous desktop and laptop computers throughout the parish and council offices**
- **Supported incoming calls and assigned tasks to the appropriate staff members**

# Technology Actions

- **Provided Technical assistance in website maintenance**  
<http://www.stcharlesparish-la.gov>
- **Maintained All Domain Accounts through GoDaddy Website Portal**
- **Assisted with getting Channel 6 Project finished between Courthouse and EOC Sites**

# Upcoming Technology Actions

- **Making Network Infrastructure changes and investments that will improve service and reduce long term costs**
- **Improving redundancy for EOC and providing the ability to operate from anywhere**
- **Renew Microsoft Licensing Agreement to stay in compliance**
- **Continue supporting all Parish and Council offices with any unexpected issues.**
- **Working with the other departments and Council records office to kick off electronic documentation**
- **Create a unified phone network among willing agencies**
- **Increase data transfer efficiency between sites**