

St. Charles Parish

Department of Community Services

2022 Report to Council

Joan T. Diaz, Director



Department of Community Services

- Provides **emergency assistance** to struggling families and individuals (local)
- Direct **utility assistance** through federal programs (LIHEAP)(LIWAP)
- **Emergency food** through on site Second Harvest Food Bank
- Homeowner Occupied **home repairs** utilizing Federal and local resources.
- **Community based programs** that support the educational, social and personal development of low- income residents.
- **LIFESKILLS** resources through specialized programming
- Information and Referral to assist clients with **access to additional resources** in the community.



Service Delivery in Challenging Times

- Our primary focus was to make the **necessary adaptations** to allow us to continue to provide quality services and support to residents of St. Charles Parish
- **Sustain our level and scope of services** to our clients
- **Leverage** the additional resources available through our state partnerships.
- **Access additional safety net funding** available through the American Recovery Program, and CARES ACT

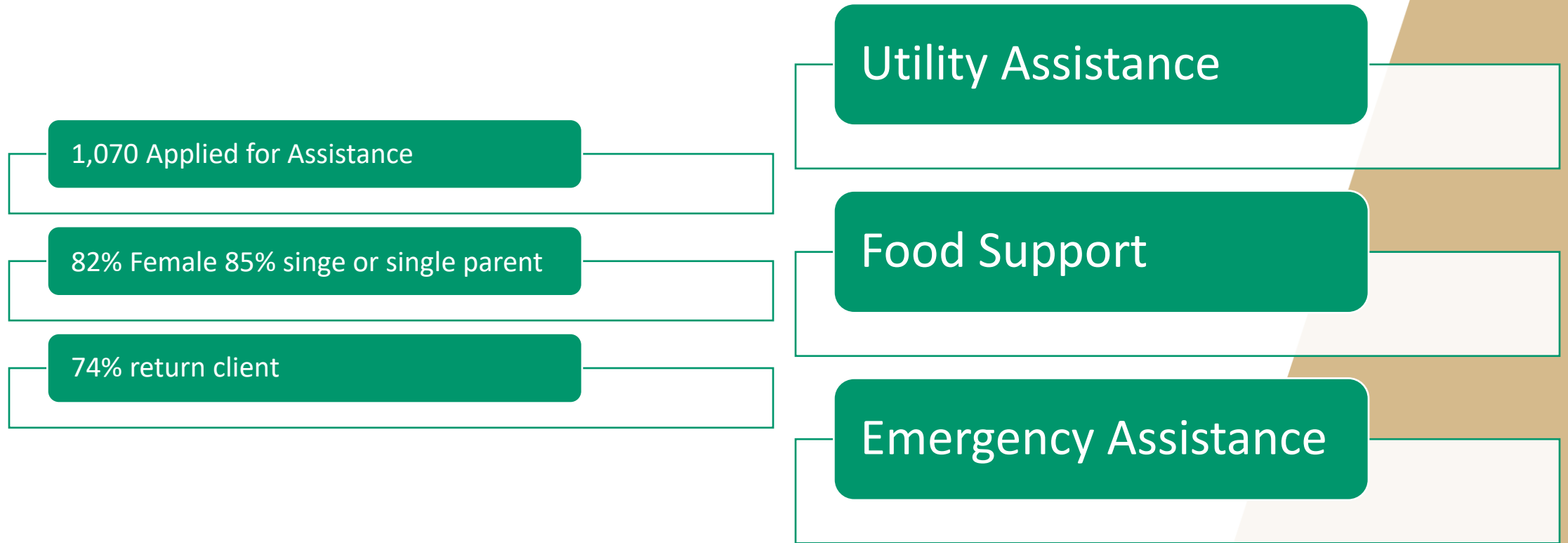


The summer of 2021 brought **hope** as the department resumed a full schedule of specialized programs for clients and youth at risk after a year of modified activity due to COVID.

As the summer ended, **Hurricane Ida devastated many areas of St. Charles Parish**, impacting our clients who were displaced, lost income, and thrust into crisis mode as they worked to restore their homes, find suitable rental properties or struggle to maintain their income.



Summary Service Data: Safety Net Services



Emergency Services

Forty-two (42) clients were assisted through *Community Services Block Grant (C.S.B.G.) Funding*. The total amount of assistance provided was \$10,671.87, impacting 110 people in the parish.

One hundred and thirty-four (134) clients were assisted through the *Local Emergency Assistance (EA) Program*. The total amount of assistance provided was \$32,588.43, impacting 293 people in the parish.

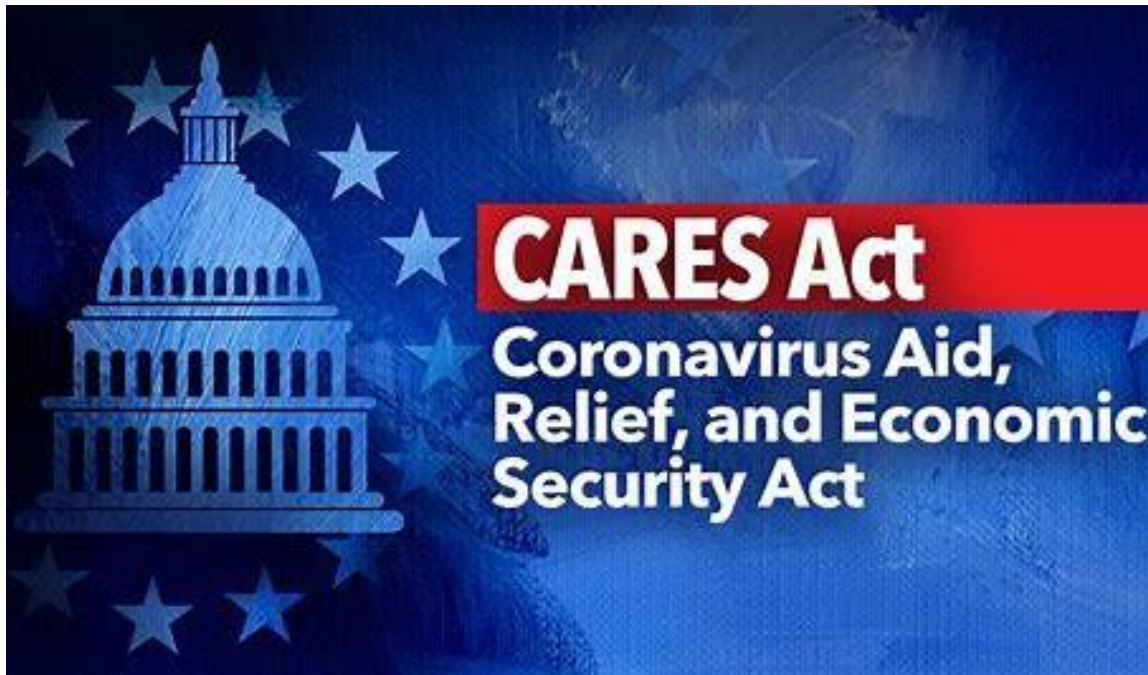
CSBG	CLIENTS	AMOUNT EXPENDED
Electric Bill	5	\$1,350.00
Water Bill	15	\$3,012.87
Rent	20	\$5,895.00
Shelter	2	\$414.00

LOCAL	CLIENTS	AMOUNT EXPENDED
Electric Bill	31	\$7,503.91
Water Bill	38	\$7,111.52
Rent	55	\$15,855.00
Shelter	10	\$2,188.00

CARES Act Assistance

One hundred and twelve (112) clients were assisted through CARES Act Funds.

The total amount of assistance provided was \$49,927.04, impacting 252 people in the parish.



ASSISTANCE	CLIENTS	AMOUNT EXPENDED
Electric Bill	17	\$5,100.03
Water Bill	10	\$2,652.01
Rent	85	\$42,175.00

Energy Assistance: LIHEAP

Regular LIHEAP	<i>Crisis LIHEAP</i>	<i>ARP Act Supplement</i>
\$304,850.00	\$36,572.43	\$80,823.59
557 clients served	102 clients served	136 clients served

Homeowner Occupied Rehab

Program	Number Projects	Amount
Health and Safety	24	\$48,296.64
Hurricane Ida Cleanup	20	
USDA HPG	6	\$49,695
Ramps	16	\$90,000
HUD HOME		\$69,315.16



Neighborhood Based Center Programs for Youth at Risk

ST. ROSE COMMUNITY CENTER

Snacks (all sites)	4,771
Summer Enrichment	20
After School Drop in	121

KILLONA COMMUNITY CENTER

Summer Enrichment	31
After School Drop in	64

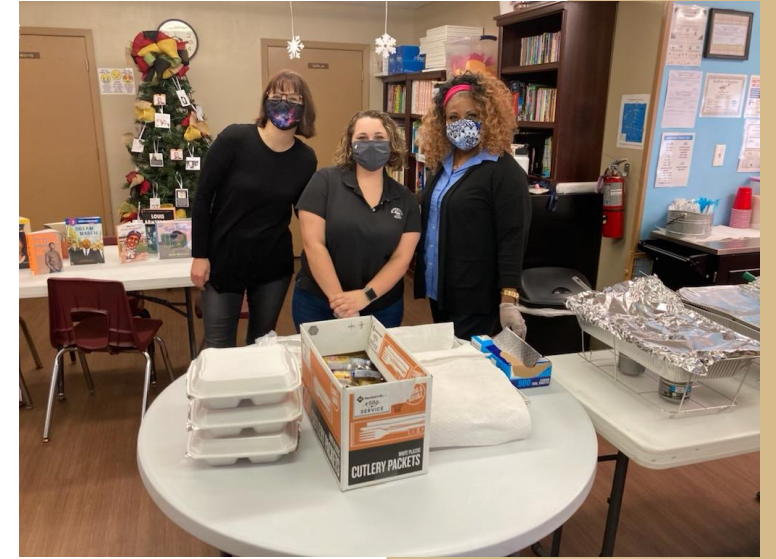
BOUTTE OUTREACH CENTER

After School Drop in	64
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Special Programs

- United Way Disaster Recovery Committee (ongoing)
- 317 assisted through the Second Harvest Food Bank (SHFB)
- 285 Thanksgiving Baskets
- 145 Served through Lunch and Learn Program
- 3,272 Summer Food meals served



Community Services Block Grant (CSBG)

Certificate of Achievement

*Achievement of 100% Organizational Standards for Federal Fiscal
Year 2019-2020-2021*

Innovative Agency Award

*In recognition for creative, successful, multi-faceted engagement
with the community*

Outstanding Agency Award

*In special recognition of outstanding agency work across all domains
of Louisiana community Action*