

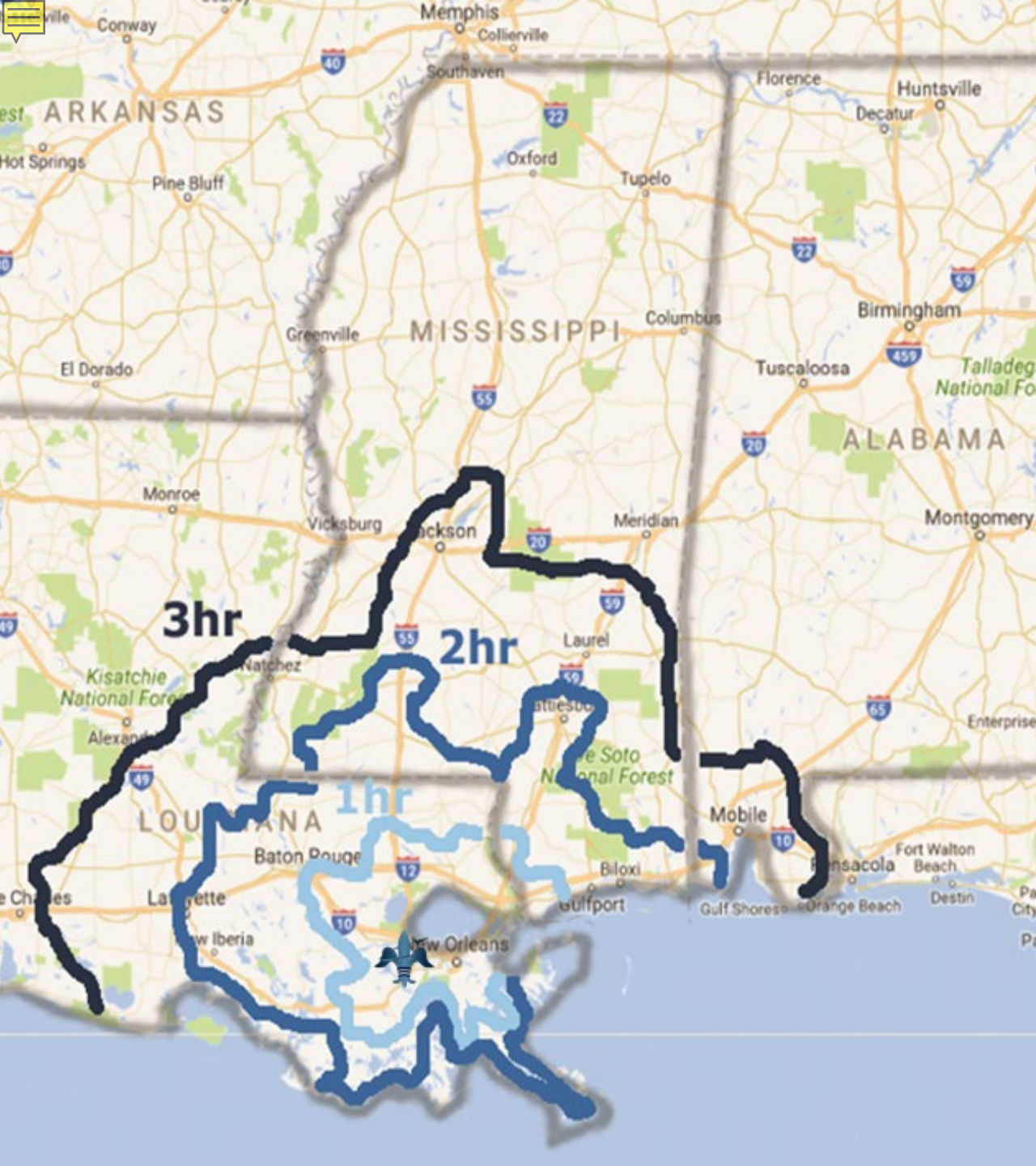
Louis Armstrong New Orleans International Airport Update

Kevin Dolliole, Director of Aviation

4/7/2025



LOUIS ARMSTRONG
NEW ORLEANS
INTERNATIONAL AIRPORT



THE REGION'S AIRPORT

Almost 85% of all
passengers flying into LA
fly through MSY.

Only major airport within 350 road
miles





Air Service Is On The Rise Again

13.2M

TOTAL PASSENGERS IN 2024

Up 3.6% over 2023 | Down 3.2% over 2019



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Air Service Is On The Rise Again

Alaska Airlines began daily seasonal service to Portland, OR in January 2025.

Avelo Airlines, a new airline at MSY, launched a nonstop route in November 2024 to New Haven, CT

Breeze Airways will launch seasonal service to Tampa, FL 4x per week in June 2025

British Airways has expanded service to London, England to 5x per week during peak months.

Spirit Airlines will begin 2x per week service to Tegucigalpa, Honduras in May 2025 and has expanded operations to daily flights for San Pedro Sula, Honduras and Cancun, Mexico during the summer months in 2025.to San Juan, Puerto Rico in May 2024



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Convenient Parking Services



Valet Parking: \$36/day

Parking Reservations: Available in all garages

15-minute Economy Shuttle Guarantee: If your shuttle ride from the Economy Garage to the terminal is more than 15 minutes, you get half off of your parking.



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INDULGE
MSY

Terminal Concessions

2024 vs 2019

↑ **34%**

Concessions Sales

YTD Dec 2024 vs. YTD Dec 2019

↓ **3%**

Enplanements

YTD Dec 2024 vs. YTD Dec 2019



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Airport Accomplishments



Best Airport in North America, (5-15 million passengers), Airports Council International World's 2021, 2022, 2023, 2024 ASQ Program

Best Large Airport in North America, J.D. Power's 2021 North America Airport Satisfaction Study



Best Hygiene Measures in North America, Airports Council International World's 2020 and 2021 ASQ Program

Most Efficient Airport in North America among airports serving 5-15 million passengers per year in 2021, Air Transport Research Society (ATRS)



Fastest Airport Pickup, Uber 2022;

Digital Advertising Award (Concessions Marketing), 2024, ACI-NA MarComCX Awards

Best Overall Public Relations Program (Medium Airports), 2020, ACI-NA



9 Public Relations Society of America - New Orleans Chapter Awards, 2020, 2021 and 2023



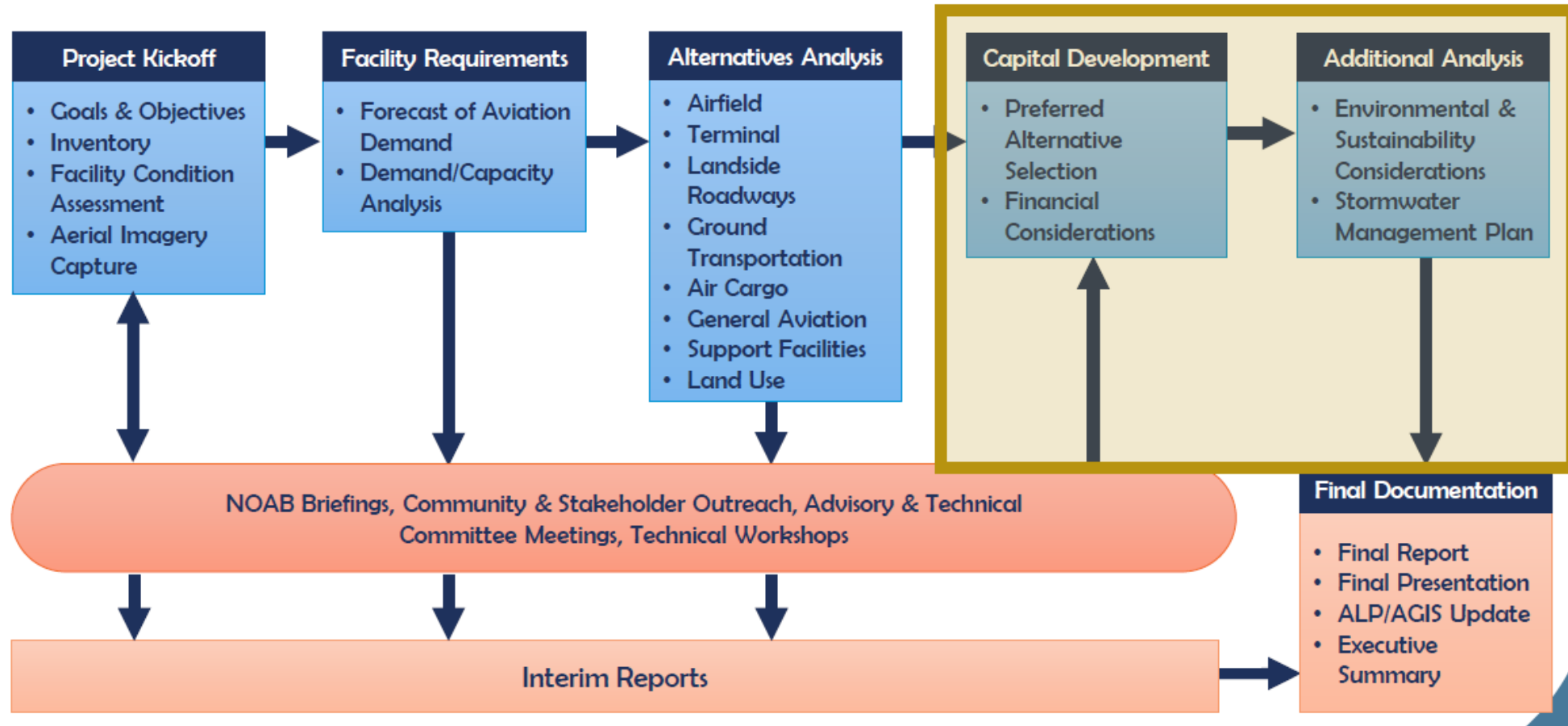
#1 Best Airport for Dining, #3 Best Large Airport, #6 Best Airport Bar - Bar Sazerac USA Today's 2023 10Best Reader's Choice Award Poll



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Master Plan Update

Master Planning Process



Thank you!



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