



Department of Community Services

St. Charles Parish Council

Joan Diaz, MPA
Director

Providing Safety Net Services

- Emergency Services to Residents in Crisis
- Programs that are RESPONSIVE to the needs of low income families and individuals
- Build Self Sufficiency through supportive services and life skills
- Home owner occupied repairs and Handicap Ramps
- Educational and Enrichment Programs for Youth



Leveraging Resources Through Community Partnerships

- St. Charles Social Concerns-emergency services
- Catholic Charities-Money Matters
- St. Charles Borromeo Labor of Love-home repairs
- Volunteers of America-handicap ramps
- Second Harvest Food Bank
- Matthew 25 Food Bank
- Safe Space St. Charles
- St. Charles Parish Library
- Mount Zion Baptist Church
- LA Department of Children & Families
- 2,214 Volunteer hours by community members



Major Initiatives

- Established a network for client referrals to partner programs.
- Expanded programs for Youth at Risk providing a safe haven to youth in targeted low income neighborhoods.
- Safety Net Services-utility bill, rent, medicine, shelter
- Client Education focused on building self sufficiency, life management and job readiness
- Community Lunch and Learn series
- Emergency home repairs for elderly and low income
- Department Information Management and client tracking.

Client Profile

- 1,391 clients Applied for Assistance
 - 25% never received services before



Local Emergency Assistance

- 145 Local Emergency Assistance
- 45 CSBG funded Emergency Assistance
- 589 Second Harvest Food Bank
- 363 Thanksgiving Baskets
- 75 SNAP applications



Low-Income Home Energy Assistance Programs

Families
Served

787

Amount

\$314,250

Crisis
Application

105

Amount

\$26,187

ATMOS
Program

18

Amount

\$4,912

Summer Food Program

- 5,776 Meals Served
- Three Sites: Luling & St. Rose Elementary; Carver Early Learning
- Bus transportation provided across the parish
- United Way provided grant for facilities cost.



Homeowner Occupied Repairs

- Health and Safety Program -63 projects completed (\$41,835)
- USDA, HPG Grant: 12 projects (\$72,508)
- Repairs on Wheels: 22 ramps built (\$100,000)
- HUD HOME: 3 homes completed (\$75,230)



Community Center Programs

- After School Drop in
- Summer Enrichment
- Lunch and Learn
- Life Skills
- Adult Enrichment Programs
- After School Tutoring
- Youth Symposium

St. Rose

Killona

Boutte
Outreach

Accessing Resources to Respond To the New Service Delivery Environment

- Expand Food Bank support through private donations and Second Harvest.
- Accessing CARES ACT Supplemental Funding
 - LIHEAP -\$101,411
 - CSBG- \$143,503



Community Services Block Grant

Certificate of Achievement

in recognition of your outstanding accomplishment of

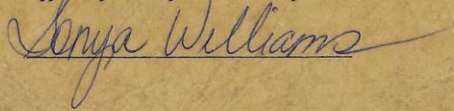
*meeting **100%** of Organizational Standards*

Fiscal Year 2019

St. Charles Parish Department of Community Services

Is hereby awarded this commendation for adhering to the requirements of the CSBG Act (42 U.S. Code § 9901 et seq.) for following good management practices in compliance with an enhanced system for accountability and performance management and for demonstration of the values of Community Action.

*Sonya Williams
Assistant Secretary
Office of Workforce Development*



*Ava Dejoie
Secretary
Louisiana Workforce Commission*



January 28, 2020

Date Awarded



The Department of Labor

Making A Difference

