

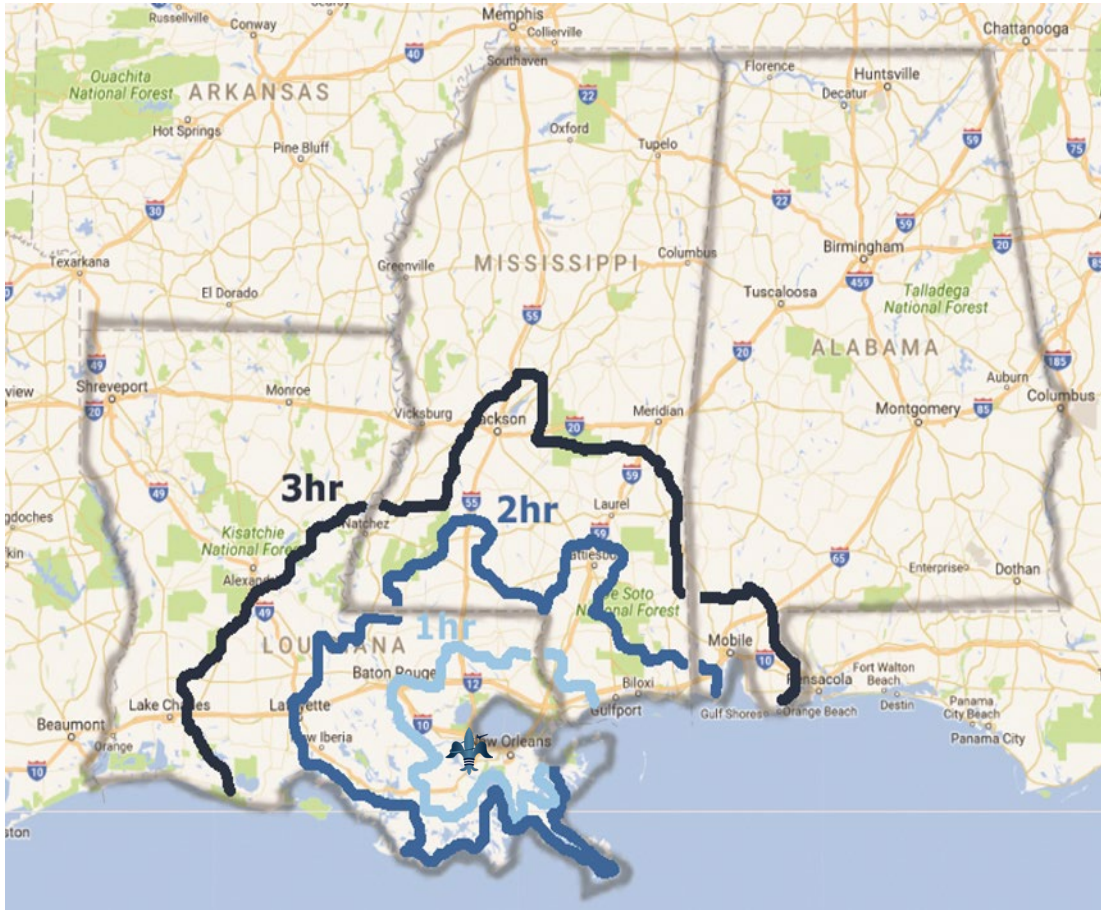


Louis Armstrong New Orleans International Airport

March 2024



THE REGION'S AIRPORT



**Almost 85%
of all
passengers
flying into
LA
fly through
MSY**

**Only major airport within 350 road
miles**



AIR SERVICE IS ON THE RISE AGAIN



In 2023, passenger activity was

93%

of 2019 activity.



AIR SERVICE IS ON THE RISE AGAIN



NEW NONSTOP FROM MSY

📍 San Juan, Puerto Rico

spirit

- Starts May 9
- 3x per week
- First non-stop service from MSY to Puerto Rico in 30+ years
- Puerto Rico was the top unserved destination outside of the mainland US.



AIR SERVICE IS ON THE RISE AGAIN

Breeze



NEW AIRLINE:

Breeze Airways provides service to **10** destinations:

- Bentonville-Fayetteville, AR, Charleston, SC, Jacksonville, FL, Louisville, KY, Norfolk, VA, Pittsburgh, PA, Richmond, VA, Raleigh-Durham, NC, Fort Meyers, FL, Orlando, FL
- MSY is **one of seven** bases in the U.S.
- Estimated **\$967M** in direct tourism spend from Breeze passengers in New Orleans over the first 5 years
- Up to **290** high wage jobs



AIR SERVICE IS ON THE RISE AGAIN

- **Frontier Airlines** will begin 4x per week service to Cleveland, OH and 3x per week to both Columbus, OH and Indianapolis, IN in May 2024.
- **British Airways** has expanded service to London, England to 5x per week during peak months.
- **Air Canada** is expanding flights to Montreal, Canada to 4x per week for Summer 2024.
- **Southwest Airlines** expanded west coast flights to San Diego and Long Beach, CA in 2023 and begins daily service to Burbank, CA in June 2024.
- **Spirit Airlines** has expanded operations to daily flights for San Pedro Sula, Honduras and Cancun, Mexico during summer months in 2023 and 2024 and will begin 3x per week service to San Juan, Puerto Rico in May 2024



CONVENIENT PARKING SERVICES

Valet Parking: \$36/day

Parking Reservations: Available in all garages



15-minute Economy Shuttle

Guarantee: If your shuttle ride from the Economy Garage to the terminal is more than 15 minutes, you get half off of your parking.



TERMINAL CONCESSIONS

2023 vs 2019

↑ **27%**

Concessions Sales

YTD Dec 2023 vs. YTD Dec 2019

↓ **6%**

Enplanements

YTD Dec 2023 vs. YTD Dec 2019



INDULGE
MSY



City of New Orleans



TERMINAL CONCESSIONS



40+ Award-Winning Shops & Restaurants

2023 Airport Experience Awards

Airport with the Best Overall Concessions Program

Airport with the Best Program Design

Best Local-Inspired Restaurant



AIRPORT ACCOMPLISHMENTS



Best Airport in North America, (5-15 million passengers), Airports Council International World's 2021, 2022, 2023 ASQ Program

Best Large Airport in North America, J.D. Power's 2021 North America Airport Satisfaction Study



Best Hygiene Measures in North America, Airports Council International World's 2020 and 2021 ASQ Program

Most Efficient Airport in North America among airports serving 5-15 million passengers per year in 2021, Air Transport Research Society (ATRS)



Fastest Airport Pickup, Uber 2022

Best Overall Public Relations Program (Medium Airports), 2020, ACI-NA



9 Public Relations Society of America - New Orleans Chapter Awards, 2020, 2021 and 2023



**#1 Best Airport for Dining, #3 Best Large Airport, #6 Best Airport Bar - Bar Sazerac
USA Today's 2023 10Best Reader's Choice Award Poll**



MASTER PLAN UNDERWAY



Louis Armstrong New Orleans
International Airport
1,501 acres



thank you!