



**Our mission is to empower our
community to explore, learn,
create, and connect.**

St. Charles Parish Library Locations

East Regional Library

160 W. Campus Drive
985-764-2366



St. Rose Branch

90 East Club Drive
504-465-0646



Norco Branch

590 Apple Street
985-764-6581



West Regional Library Bookmobile, & Planetarium

105 Lakewood Drive
985-785-8471



Paradis Branch

307 Audubon Street
985-758-1868



Hahnville Branch

14996 River Road
985-783-2341



Current Operating Hours

Curbside pickup ends 30 minutes before closing.

East Regional Library (Destrehan) and West Regional Library (Luling)

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
10am - 8pm	10am - 8pm	10am - 8pm	10am - 8pm	10am - 5pm	10am - 5pm

St. Rose, Paradis, and Norco Branches

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
11am - 8pm	11am - 6pm	11am - 6pm	11am - 6pm	10am - 5pm	10am - 2pm

Hahnville Branch

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
9am - 5pm	9am - 5pm	9am - 5pm	9am - 5pm	9am - 5pm	---



The St. Charles Parish Library Team

- ▶ 74 Team Members
 - ▶ 44 full-time
 - ▶ 30 part-time
- ▶ 8 Full-Time Master's Degree prepared Librarians
- ▶ Director holds Executive Certificate from the State Board of Library Examiners
- ▶ 5 Team Members with Library Support Staff Certification from the American Library Association

Bookmobile

- ▶ Mobile library to senior centers, daycares, and individual homes
- ▶ Service hours are normally between 9:00am and 5:00pm, Monday through Friday.
- ▶ 2 full-time team members
- ▶ Criteria used to select stops:
 - ▶ Within St. Charles Parish and eligible for a library card
 - ▶ Priority given to homebound patrons with physical or medical limitations that prevent them from visiting a local branch, daycares, and senior centers (highest priority)
 - ▶ More than 3 miles from an existing branch
 - ▶ Easily integrated into existing schedule
- ▶ Patrons can request bookmobile service by contacting Claire Cermak, Circulation Supervisor at the West Regional Library, at 985-785-8471



Planetarium (Re-Opening Soon)

- ▶ Located at the West Regional Library in Luling
- ▶ Visit us on Facebook <https://www.facebook.com/SCPL.Planetarium/> for our *Evening in the Planetarium @ Home* shows
- ▶ Free Public Shows - See website for re-opening schedule <https://www.myscpl.org/visit/planetarium>
- ▶ Groups Showings Available
 - ▶ Can normally seat groups with up to 42 attendees. **(Capacity will be decreased and reservations required due to COVID restrictions)**
 - ▶ Free for St. Charles Parish organizations and residents. \$2.00 per person for groups from outside St. Charles Parish
 - ▶ Contact Jason Talley, Planetarium Supervisor, at 985-785-8471 to schedule group shows



The Year in Numbers

January 1 - December 31, 2019

▶ The Collection

- ▶ Added 22,782 new items

▶ Circulation

- ▶ Physical Materials (all locations): 223,963 (↑ 5.9%)
- ▶ Bookmobile Circulation: 61,744 (↑ 48%)
- ▶ E-books: 30,268 (↑ 11.9%)
- ▶ Total Circulation (all formats): 254,231 (↑ 6.6%)

▶ Technology

- ▶ Use of public computers: 49,701 (↓ 10.78%)
- ▶ Use of free Wi-Fi: 19,094 (↑ 4.9%)

The Year in Numbers, cont.

January 1 - December 31, 2019

▶ General Attendance

- ▶ 150,016 visits to our 6 branches (↑ .5%)
- ▶ Bookmobile made 5,247 visits to patrons (↑ 73%)
- ▶ Total Attendance increased by 19% from 2018

▶ Program Attendance

- ▶ A total of 1,671 programs held for children, teens, and adults (↑ 2.45%)
- ▶ 32,529 attendees (↑ .76%)

Impact of COVID-19

The Library was closed to the public for 12 weeks, from March 16 - June 7 with staff working from home for 7 weeks. During this time library staff:

- ▶ Distributed 170 eCards
- ▶ Provided free WiFi in parking lots
- ▶ From Mid-March through May, provided 44 virtual programs through Facebook and YouTube and 35 virtual gaming sessions for teens.
- ▶ Held a Cabin Fever Reading Challenge
- ▶ Made 255 mask extenders with our 3D printers for the St. Charles Parish Hospital and 50 face shields
- ▶ Completed numerous continuing education workshops
- ▶ Worked with local schools to provide required reading materials digitally for students
- ▶ Prepared branches for reopening including increased cleaning, obtaining supplies, installing sneeze guards, and reconfiguring of branches to support physical distancing
- ▶ Waived overdue fines and limited number of free photocopies for patrons through the end of the year

Summer Reading Program 2020!

- ▶ One Program - All Ages! Read 360 minutes from June 1 - July 31 to get a library prize pack and be entered into our grand prize drawings!
- ▶ Completely Virtual Summer Reading Program, including weekly program-to-go crafts for children, teens, and adults. 400 craft-to-go bags were made every week for patrons to participate in craft programs from home.
- ▶ Visit our new Virtual Program Facebook Page!

<https://www.facebook.com/StCharlesLibConnected>



Summer Reading Program 2020

June 1 - July 31, 2020

- ▶ 827 Sign-Ups and 625 Completions
- ▶ 239 Virtual Programs in 2 Months
- ▶ 3,440 Summer Program Attendees



Sunday Crafternoon

Balloon Rocket

- Balloon
- Straw
- String
- Scissors
- Tape
- 2 Chairs



My name is Pamela Petit. I felt moved to write you all and impress on you how AMAZING this years Summer Reading Program has been at St. Charles Parish Library. I am so impressed with how seamlessly the library adapted their summer program to an online platform and to-go programs. The crafts and activities provided have brought hours joy to myself and my kids during this time. A few weeks into the program my husband ask how much money I was spending on all these crafts for myself and the kids. ☐ My response: Free!!! Isn't our library amazing!

We have completed many of the crafts independently at home. A few times we have had outside visits with my parents and brought our crafts to their house. My parents were also very impressed with the completeness of every kit and through instruction provided. I believe my father had just as much fun as the kids painting fireworks over the bridge. I also arranged a social distance breakfast with 3 of my best friends and we decorated the coffee mugs together. This will always hold a special memory for me.

Thank you again for you time, talent, and commitment to St. Charles Parish Library and the outreach that the Summer Reading Program provides. It would have been easy and understandable to cancel the program during these hard times. Not only did the library rise to the challenge they smashed it out of the park.



Summer Reading Program 2020

June 1 - July 31, 2020

► Thank you to our sponsors

- The St. Charles Parish Library received a \$20,000 grant from **Entergy Waterford 3** to support the 2020 Summer Reading Program. This is the 5th year we have received an Entergy Charitable Foundation Grant. Thank you Entergy Waterford 3!!!
- The **Friends of the St. Charles Library** paid for all of the grand prizes for the Summer Reading Program. Thank you Friends for your continued support of our library and our summer reading program!



Outreach & Community Partnerships

- ▶ St. Charles Parish School System (all schools and Head Start)
- ▶ St. Charles Parish School Family Centers
- ▶ St. Charles United Methodist Church / Matthew 25:35 Food Pantry / Children's Day Out program
- ▶ German Coast Farmer's Market
- ▶ Arc of St. Charles
- ▶ St. Charles Parish Department of Community Services (Boutte, Killona, and St. Rose)
- ▶ Senior Centers (Luling, New Sarpy, Norco)
- ▶ Creative Family Solutions
- ▶ Wetland Watchers
- ▶ Small World Daycare
- ▶ Riverbend Daycare
- ▶ Entergy Waterford 3
- ▶ Destrehan and Hahnville High School Robotics Teams
- ▶ New Life Community Church
- ▶ Word of Deliverance Outreach Ministry Health Fair
- ▶ Free Little Libraries
 - West Bank Bridge Park, East Bank Bridge Park, Private Home in Norco
- ▶ Take Me, Read Me, Share Me program
 - Department of Motor Vehicles, Today's Car Care, NTB Tire Center, Glaser Family Dentistry, Ochsner Health Care, Serenity Hair Salon, Ormond Nursing & Care Center, Ken's Super Laundromat, Toni & Company Hair Salon
- ▶ Halloween Extravaganza Participants
 - Destrehan Plantation, Arc of St. Charles, River Region Ballet, St. Charles Sheriff's Department, St. Charles Urgent Care, State Farm - Office of Keith Davis, Hamilton Cruise Planners, United Way of St. Charles, GracePoint Church, St. Charles Parish School Family Centers, Friends of the St. Charles Library

Online Resources - www.myscpl.org

- ▶ OverDrive (search for the *Libby* app on mobile devices)
 - ▶ Ebooks and Audiobooks
- ▶ Hoopla
 - ▶ Ebooks, Audiobooks, Comics, Movies, TV Shows, and Music
- ▶ Flipster
 - ▶ Magazines
- ▶ Databases available on a wide variety of topics (myscpl.org/research)
 - ▶ Auto Repair
 - ▶ Business and Legal
 - ▶ Consumer Guides
 - ▶ Genealogy and Local History
 - ▶ Health
 - ▶ Job Resources
 - ▶ Language Learning
 - ▶ Test Preparation
 - ▶ Online Homework Help and Live Tutoring through Homeworkla.org

A Look Forward

- ▶ Millage Renewed by Voters! THANK YOU!!!
- ▶ Virtual Programming Continues
- ▶ Rethinking Live Programming
- ▶ Coming Soon - Circulating WiFi Hotspots
- ▶ Meeting Rooms Available Soon!
- ▶ Plans for a new Hahnville Branch
- ▶ Continue expanding and growing services to meet the needs of our community:
 - ▶ Internet and computer access
 - ▶ Programming for all ages
 - ▶ Community outreach services
 - ▶ Access to downloadable ebooks, audiobooks, and other electronic resources
- ▶ Make necessary upgrades and improvements to existing branches



Find Out What's Happening at Your Library



Website - www.myscpl.org



<https://www.facebook.com/StCharlesLib/>

<https://www.facebook.com/StCharlesLibConnected>

<https://www.facebook.com/SCPL.Planetarium/>



Instagram

<https://www.instagram.com/stcharleslib/>



<https://www.twitter.com/StCharlesLib>



Monthly Newsletter



Thank you to the parish council for your support this past year! We invite you to stop in and visit us at any of our 6 locations or visit our website to access our many digital resources.

Questions?

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