Reso.

<u>2004-0157</u>	
INTRODUCE	ED BY: ALBERT D. LAQUE, PARISH PRESIDENT (DEPARTMENT OF COMMUNITY SERVICES)
RESOLUTIO	ON NO 5175
	A resolution designating the St. Charles
	Parish President as the appropriate party to sign
	the application for the Weatherization Contract
	with the Louisiana Housing Finance
	Agency/Offices of Community Services.
WHEREAS,	the Department of Community Services is designated as the
	agency to administer the Weatherization Assistance Program for
	St. Charles Parish; and,
WHEREAS,	the Department of Community Services avails itself of every
	opportunity to provide for the needs of Parish citizens; and,
WHEREAS,	the Department of Louisiana Housing Finance Agency/Office of
	Community Services encourages local governmental participation
	in its activities through the Weatherization programs; and,
WHEREAS.	local residents will benefit by having a more energy efficient home
	as a result of the weatherization activities.
NOW, THEF	REFORE, BE IT RESOLVED, THAT WE, THE MEMBERS OF THE
ST CHARL	ES PARISH COUNCIL, do hereby designate the St. Charles Parish
President ar	nd his successor(s) in office to negotiate, on terms and conditions
that he may	deem advisable, a contract or contracts with the Louisiana Housing
Finance Age	ency /Office of Community Services, with the effective date of April 1.
2004 and to	execute said document(s) on behalf of the Parish, and further we do
2004, and to	him the power and authority to do all things necessary to implement,
nereby give	nend or renew said documents, all in accordance with Ordinance No.
maintain, an	tella of Tellew Sala documents, all in accordance with Cramanas its
89-3-5 adopt	ted March 6, 1989.
ine i	foregoing resolution having been submitted to a vote, the vote
thereon was	
	MARINO, FAUCHEUX, RAMCHANDRAN, BLACK, DUHE, MINNICH
	NONE
	HILAIRE, FABRE, WALLS
And	the resolution was declared adopted this 19th day of
	_, 2004, to become effective five (5) days after publication in the
Official Journ	^{nal.}
	4. 11.
CHAIRMAN:	Xanne Man-
SECRETARY:	Darlian Jawh - Jucher
DLVD/PARISH F	PRESIDENT: April 20 2004
APPROVED:	DISAPPROVED:
	ant + 10 fo-
PARISH PRESID	(A) (A) (A) (A)
RETD/SECRETA	
AT: 10:00 AT	1RECD BY:

PROGRAM SCHEDULE For the Administration of the Weatherization Assistance Program (WAP)

St. Charles Community Action Agency

I. Background

This Program Schedule facilitates the expenditures of the Weatherization Assistance Program (WAP) funds as they have been made available under 10 CFR Part 440 and Public Law 105-78 through the Department of Health and Human Services. Funds must be expended and all services shall be performed in accordance with the requirements of the United States Department of Energy, Weatherization Assistance Program, 10 CFR Part 440 and 10 CFR Part 600, the United States Department of Health and Human Services, Low-Income Home Energy Assistance Program, Title XXVI of Public Law 97-35, as amended, the Weatherization Assistance State Plan in effect during the period of this agreement and with the policies and procedures of the Louisiana Housing Finance Agency.

II. Program Description

The objectives of WAP are to increase the energy efficiency of dwellings owned or occupied by low-income persons, reduce their total residential energy expenditures, and improve the health and safety, especially of low-income persons who are particularly vulnerable such as elderly, the handicapped, and children.

Through WAP, trained crews install weatherization measures on eligible dwellings. Typical measures may include installing insulation, sealing ducts, tuning and repairing heating and cooling systems, mitigating air infiltration, and reducing electric base load consumption. Weatherization crews also eliminate health and safety hazards that are necessary before, or arise because of, the installation of weatherization materials.

III. Statement of Work

As detailed in the WAP Program Guide Attachment "A" hereto and incorporated herein, the following services shall be provided under this Program of the Agreement: conducting outreach activities, intake of applications, determining household and unit eligibility, installing the most cost effective weatherization materials as determined by an energy audit, providing energy conservation education, and adhering to reporting requirements.

Contractor shall install materials in compliance with manufacturer specifications and warranties. Contractor shall warrant all workmanship relative to this Program Schedule for a period of one year from the date of service. (The "date of service" shall be the date the work was completed.)

Contractor shall perform all work relative to this Program Schedule by March 31, 2005.

IV. Maximum Contract Amount

The total amount of fees Contractor shall earn for the administration of the Program is 9% of the amounts allocated for Program Operations and Incidental Repair. Accordingly, the total fees the Contractor may earn is <u>\$4.898</u>.

Contractor's allocation per parish for each operational cost category is as follows:

Allocations & Production by Parish

Parish	Units	Admin Fee	Program Operations	Incidental Repair	Health & Safety	Liability Insurance	Financial Audit	Т&ТА	Total
St. Charles		\$4,898	\$37,408	\$18,200	\$4,956	\$4,000	_ \$783	\$3,137	\$73,382

V. Terms of Payment

Contractor must actually expend or obligate money before requesting reimbursement. Requests for reimbursement shall be submitted monthly and shall be received in the Louisiana Housing Finance Agency, Energy Assistance Department, on or before the 10th day of the month following the month the services are delivered and expenditures are incurred. Failure to fully complete LHFA/WAP Form #8, including statistical data, may result in the form being returned without payment. Payment will be made only upon approval of the LHFA Accounting Department.

Upon request by Contractor, LHFA agrees to issue advance payment, which represents up to twenty-five percent (25%) of the contract total. The advance is to be used by Contractor only for payment of eligible operating expenditures for WAP. Contractor must maintain or demonstrate the willingness and ability to maintain procedures to minimize the time elapsing between the transfer of the funds and their disbursement. LHFA will recoup the advance payment by deducting one-half the

amount of the advance payment from reimbursements made during the final two months of the period covered by this Program Schedule.

In the event the Agency determines that a disallowed payment has been made to the Contractor, the Contractor shall reimburse the Agency in the amount of the disallowed payment, or the Agency shall have the right to offset and withhold said amounts from any amount due the Contractor under this Program Schedule for costs that have been deemed allowable.

VI. Performance Standards

Louisiana Housing Finance Agency (LHFA) has developed performance standards for contractors administering the Weatherization Assistance Program (WAP). Contractors are required to be in compliance with the standards by the end of the 2004 program year. LHFA's Energy Department staff is available to work with contractors throughout the program year to assist in meeting the standards. Contractors will be evaluated on compliance during annual monitoring visits by LHFA Program Officers and again at the completion of the program year and will receive a "score" that assesses compliance. The score may be used in conjunction with monitoring results to make future determinations regarding program awards.

A. Minimum Computer Requirements. The following table lists the minimum requirements that contractors shall have in order to successfully submit payment requests electronically to LHFA. LHFA is currently developing a system whereby contractors can submit requests for payment electronically. In addition to expediting the payment process, electronic processing will reduce the occurrence of errors and will allow for easy tracking of payments.

Computer Operating System	Windows 2000 OR Windows XP		
Computer Resources			
Processor Speed	800 (MHZ)		
Memory Speed	128 RAMS		
Hard Drive	20 GB		
Internet Connection Method	DSL OR Cable Modem OR Dial-up Modem		
Internet Browser Version	Internet Explorer 6		
Software	Word 2000; Excel 2000; Outlook 2000		
Staff	One year experience or training in using		
	computer to create documents and spreadsheets		

- B. <u>Electronic Storage of Applicant Data</u>. Contractors shall store applicant data electronically. At a minimum, stored applicant data shall provide for a means of ensuring that a dwelling unit is not weatherized more than once unless eligible for reweatherization. The database shall allow for tracking by dwelling address, applicant name, and social security number.
- C. <u>Favorable customer satisfaction survey results</u>. Contractors shall strive to offer courteous, convenient, and prompt service to all WAP. On a quarterly basis, LHFA will send customer satisfaction inquiry cards to a random sample of customers from each contractor. The inquiry cards will help assess the quality of customer service being offered by the contractor and will help identify areas where improvements can be made.

VII. PERFORMANCE MEASURES

To receive the 5% performance administration fee for the subsequent program year, contractor shall do the following:

- Maintain an average cost per dwelling unit for the Program Operations cost category at \$2672* relative to this Program Schedule.
- Maintain an average cost per dwelling unit for the Incidental Repair cost category at \$1300* relative to this Program Schedule.
- Meet or exceed 90% of production specified in this Program Schedule by March 31, 2005.
- *Contractors exceeding the average cost per unit by less than \$500 may seek an exception to policy from LHFA to avoid loss of the performance administrative fee.

Acceptance:

By signing below, Contractor accepts the 2004-2005 WAP as part of the Program Portfolio of its Program Administration Agreement with Louisiana Housing Finance Agency, and agrees to administer the 2004-2005 WAP as per the Agreement, this Program Schedule, the WAP Policy Manual and other policies and procedures of the Louisiana Housing Finance Agency, as amended from time to time.

CONTRACTOR	ζ:
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St. Charles Parish

Department of Community Services

Name of Person Signing (Illust C. Lognarity Parish President Control Parish P

SIGNED AT <u>Hahnville</u>, LOUISIANA THIS <u>22</u> DAY OF April , 2004

(The Program Schedule must be signed and dated by the duly authorized signatory of Contractor. Please attach evidence of the authorization of the signatory hereto and return the original of this document to LHFA/Energy Assistance Department.)

Signature Authority:

The following pers	on(s) are authorized t	o sign documents	as indicated:
NAME Robel Howard	POSITION Director	SIGNATURE	_x_ Budget Revisions _x_ Cost Reports Other: Specify:
NAME Shelia Toney	WAP Counselor	Shelin Joney	_x_ Budget Revisions _x_ Cost Reports Other: Specify:
NAME Ellen Cancienne	Accountant II		Budget Revisions _x_ Cost Reports Other: Specify:
NAME Lorrie Toups	Director Finance Department	Poric and	Budget Revisions x Cost Reports Other: Specify:
NAME		_	Budget Revisions Cost Reports Other: Specify:

My signature is	s the only aut	horized signature. Old A Signature	tagen	4/22/04 Date
		A	lbert Laque	
		Authorized Agency R	Representative's N	Vame
		<u>St. Charles Parish Der</u> Agency	o <u>artment of Commi</u> Name	unity Services

THIS AUTHORIZATION IS FOR THE CONTRACT PERIOD ___01/01/2004 THRU 08/31/2004____