



**Access**

Health Louisiana

Your Community Healthcare Network

# Medicaid

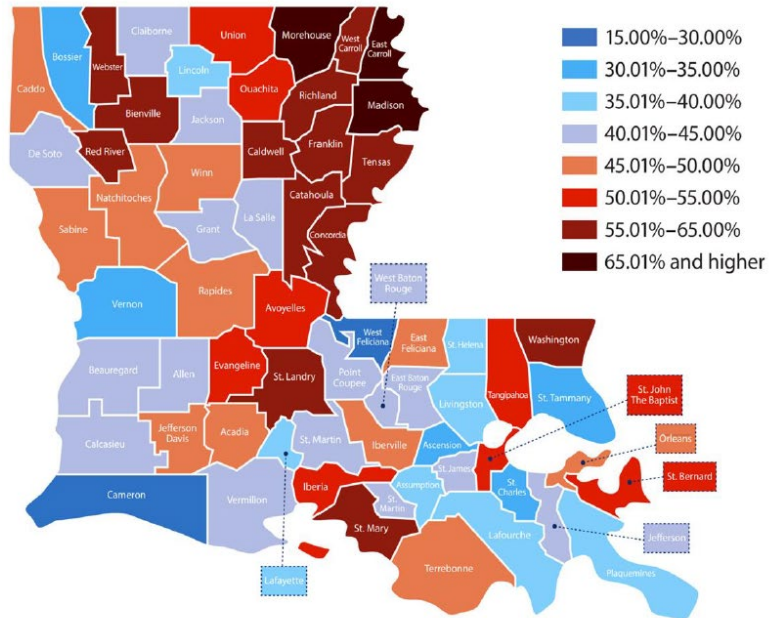
## Unwinding the Continuous Coverage Protection

- In response to the Covid-19 pandemic, in March 2020 Congress passed relief legislation that gave increased Medicaid federal funding to states. States were not allowed to terminate any member during the pandemic.
- -In December 2022, Congress established the date of April 1, 2023, for resuming Medicaid renewals and terminations thus ending the *Continuous Coverage Protection*.
- -“Unwinding” is the process that states must undergo when they resume normal eligibility operations and redetermine every enrollee’s eligibility.
- -Louisiana began member renewals April 2023 and will begin terminating non-eligible members on July 1.
- -Predicted that up to 280,000 to 350,000 Louisiana residents under the age of 64 could lose Medicaid coverage.

# Medicaid Population

## Current State of Medicaid in Louisiana

Figure 8: Parish Percentage of Population Enrolled in Medicaid



- St. Charles Parish
  - 30%-35% population enrolled in Medicaid
- **Clinic Patient Population:**
  - Luling – (22,148 encounters annually)
    - **59% Medicaid**, 15% Medicare, 18% Commercial, 8% Uninsured
  - Norco – (6,020 encounters annually)
    - **55% Medicaid**, 9% Medicare, 16% Commercial, 20% Uninsured

# Potential Unwinding Challenges

- **Public awareness and education.** Communicating the right messages to inform people of available resources for coverage.
- **Long wait times at call center.** When people face coverage loss, Medicaid calls surge and result in lengthy wait times.
- **Updating Contact Info.** If the state doesn't have an updated address, then renewal forms may not get to enrollees. If miss a notice or not realize needing to renew, then policy will be terminated.
- **Completing the renewal.** Renewal forms can be difficult to understand.
  - Verification requested may include updated: contact information, income, job. and number of household members.
- **Transitioning to other coverage.** If no longer eligible for Medicaid, applying for Marketplace coverage for the first time can be confusing and overwhelming but there is help available.

*\*Slide information provided with permission from the Louisiana Budget Project.*

# We are Available to HELP!

## On-Site

- **Certified Medicaid Enrollers** to assist patients and community members with recertifications
- Call for an appointment
  - 985-785-5800 (Luling)
  - 985-307-1600 (Norco)
- Walk-in:
  - 843 Milling Avenue (Luling)
    - M-Thurs: 8am-4:30pm
    - F – Sat: 8am-12pm
  - 16004 River Road (Norco)
    - M-Thurs: 8am – 4:30pm
    - Friday: 8am – 12pm

## On-Site / Virtual Assistance:

-\***Case Managers** to assist with additional social resource needs:

Food

Housing

Prescription Assistance

Utilities

Employment

Medical Transportation

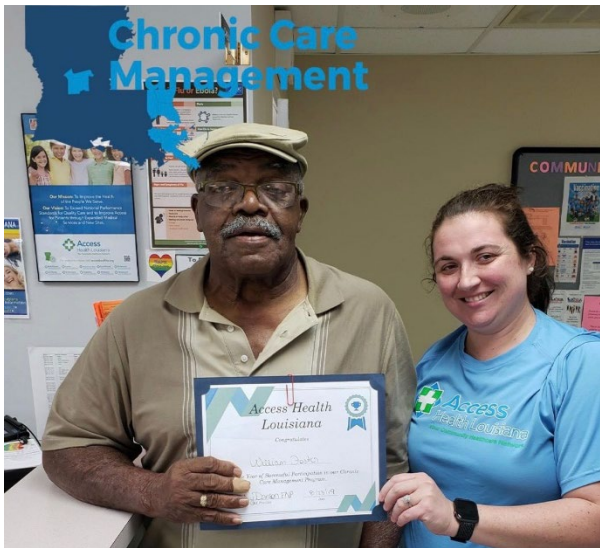
Clothing



# SERVICES

- +Adult Primary Care
- + Behavioral Health
- +Women, Infants & Children
- +Pediatrics
- +Pharmacy
- +Diabetes Education Classes
- +Podiatry
- +Cardiology
- +Dental
- +Nephrology





# The AHL Advantage

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*The benefits of being an Access Health Louisiana patient are endless.*

## **Access Health Louisiana Patient Benefits:**

- Discount Pharmacy Drug Program
- Same-Day Appointments Available
- Sliding fee scale
- Transportation Assistance
- Translation services during your appointment
- Sign Language assistance
- Patient Portal Access
- Chronic Care Management



# Community Events & Free Health Screenings





**THANK YOU FOR VISITING  
ACCESS HEALTH LOUISIANA**



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